

# Part 573 Safety Recall Report

# 18V-779

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** JUN 13, 2019

**NHTSA Recall No. :** 18V-779

**Manufacturer Recall No. :** CA#9146-1



## Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

## Population :

**Number of potentially involved :** 78

**Estimated percentage with defect :** 100 %

**Vehicle Alterer Information :**

Vehicle 1 : 2019-2019 UNITY U24MB

Descriptive Information : THE EQUALIZER SYSTEM 4-POINT HYDRAULIC LEVELING JACKS INSTALLED AT THE FACTORY ON THE SPRINTER CHASSIS.  
THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE.  
35 UNITS ARE AFFECTED

Production Dates : JUN 01, 2018 - SEP 19, 2018

Vehicle 2 : 2019-2019 UNITY U24TB

Descriptive Information : THE EQUALIZER SYSTEM 4-POINT HYDRAULIC LEVELING JACKS INSTALLED AT THE FACTORY ON THE SPRINTER CHASSIS.  
THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE.  
16 UNITS ARE AFFECTED

Production Dates : JUN 01, 2018 - SEP 19, 2018

Vehicle 3 : 2019-2019 UNITY U24CB

Descriptive Information : THE EQUALIZER SYSTEM 4-POINT HYDRAULIC LEVELING JACKS INSTALLED AT THE FACTORY ON THE SPRINTER CHASSIS.  
THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE.  
9 UNITS ARE AFFECTED

Production Dates : JUN 01, 2018 - SEP 19, 2018

Vehicle 4 : 2019-2019 UNITY U24FX

Descriptive Information : THE EQUALIZER SYSTEM 4-POINT HYDRAULIC LEVELING JACKS INSTALLED AT THE FACTORY ON THE SPRINTER CHASSIS.  
THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE.  
15 UNITS ARE AFFECTED

Production Dates : JUN 01, 2018 - SEP 19, 2018

Vehicle 5 : 2019-2019 UNITY U24IB

Descriptive Information : THE EQUALIZER SYSTEM 4-POINT HYDRAULIC LEVELING JACKS INSTALLED AT THE FACTORY ON THE SPRINTER CHASSIS.  
THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE.  
3 UNITS ARE AFFECTED

Production Dates : JUN 01, 2018 - SEP 19, 2018

## Description of Defect :

Description of the Defect : THE DRIVER SIDE FRONT TRANS-MOUNT LEVELING JACK SUPPORT BRACKET CAN CONTACT THE BRAKE LINE OF THE SPRINTER CHASSIS UNDER THE CAB MAKING THE BRAKE LINE VULNERABLE TO WEAR DAMAGE. TRIPLE E RECREATIONAL VEHICLES IS NOT AWARE OF ANY REPORTS OF ACCIDENT OR INJURY RELATED TO THIS CONDITION.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : IF THE BRAKE LINE IS WORN THROUGH, THE BRAKE FLUID MAY LEAK RESULTING IN LONGER DISTANCES BEING REQUIRED TO SLOW OR STOP THE VEHICLE, INCREASING THE RISK OF AN ACCIDENT.

Description of the Cause : THE TRANS-MOUNT LEVELING JACK SUPPORT BRAKE HAS BEEN INSTALLED TOO CLOSE TO THE BRAKE LINE.

Identification of Any Warning that can Occur : BRAKE PRESSURE WOULD BE LOW WHEN APPLYING THE BRAKE TO SLOW OR STOP THE VEHICLE.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

AN IN-HOUSE INSPECTION OF QUALITY CONTROL WAS PERFORMED AND WAS NOTICED DURING THE MANUFACTURING PROCESS. THE IN-HOUSE INSPECTION WAS PERFORMED ON OCTOBER 22, 2018. THERE ARE NO WARRANTY CLAIMS OR SERVICE REPORTS OF BRAKE LINE FAILURES ON RETAIL OWNED UNITS.

**Description of Remedy :**

Description of Remedy Program : RETAIL OWNERS WILL BE NOTIFIED BY MAIL AND INSTRUCTED TO TAKE THEIR VEHICLE TO A DEALER TO HAVE THIS BRACKET INSPECTED AND MOVED TO THE CORRECT LOCATION. INSTRUCTIONS WILL BE PROVIDED TO THE RETAIL OWNER. IF RETAIL OWNERS CHOOSE TO HAVE A SERVICING CENTER PERFORM THE RECALL, THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. DEALERS WILL SUBMIT A WARRANTY CLAIM FOR THE TIME ALLOTTED TO PERFORM THE RECALL.

How Remedy Component Differs from Recalled Component : THE CORRECT LOCATION OF THE TRANS-MOUNT BRACKET WILL BE FURTHER AWAY FROM THE BRAKE LINE.

Identify How/When Recall Condition was Corrected in Production : THE BRACKET WILL BE MOVED DOWN AND AWAY FROM THE BRAKE LINE. THE STANDARD OPERATING PROCEDURE INSTRUCTIONS WERE UPDATED TO SHOW THE NEW PLACEMENT OF THE MOUNTING BRACKET ON SEPTEMBER 19, 2018.

**Recall Schedule :**

Description of Recall Schedule : NOTIFICATION TO DEALERS IS EXPECTED TO OCCUR ON NOVEMBER 15, 2018. MAILING OF OWNER NOTIFICATION LETTERS IS EXPECTED TO BEING NOVEMBER 16, 2018 AND IS EXPECTED TO BE COMPLETED BY NOVEMBER 30, 2018.

Planned Dealer Notification Date : NOV 15, 2018 - NOV 30, 2018

Planned Owner Notification Date : NOV 16, 2018 - NOV 30, 2018

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported