

Part 573 Safety Recall Report

18V-765

Manufacturer Name : Mack Trucks, Inc.

Submission Date : JAN 29, 2019

NHTSA Recall No. : 18V-765

Manufacturer Recall No. : SC0414



Manufacturer Information :

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

Population :

Number of potentially involved : 755

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Mack Granite (GR)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2019 Granite model vehicles manufactured with a prep-kit for snow plow lamps.

Production Dates : FEB 08, 2018 - OCT 26, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain vehicles fitted with snow plow lamp prep-kits do not comply with U.S. Federal Motor Vehicle Safety Standard 108, Lamps, reflective devices, and associated equipment. Specifically, snow plow headlights can be turned on without other exterior lights, and high beam indicator does not work when snow plow high beams are on.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : Potential risk includes vehicle may be operated with snow plow headlights on and marker and tail lamps off. This is unlikely however as the dash lights would not be on giving warning to the driver.

This can only occur when snow plow lamps are on without the master lighting control switch on.

Description of the Cause : Design related defect

Identification of Any Warning that can Occur : The instrument cluster lights will not be on, which gives warning to the driver.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

August 27, 2018 Regulatory affairs receives report of potential non-compliance. Investigation opened

October 10, 2018 Investigation complete. Information reviewed by Product Safety Working Group. Decision made to raise the investigation to Product Safety Committee.

October 23, 2018 Product Safety Committee meets and determines that a non-compliance with a federal motor vehicle safety exists.

October 30, 2018 Mack Trucks submits 573 report to NHTSA to inform of the non-compliance and to share that a voluntary recall will be released to address the affected vehicles.

November 15, 2018 Defect report revised to correct vehicle counts, production dates, and dealer notification date

Description of Remedy :

Description of Remedy Program : The vehicles will be addressed with software changes. Repairs made prior to release of the recall will be reviewed and addressed according to pre-notification remedy plans on file with NHTSA.

How Remedy Component Differs from Recalled Component : The snow plow lamps comply with the headlight requirements in regards to other lighting that must be on when headlights are on and the high beam indicator works when the snow plow upper beam lights are on.

Identify How/When Recall Condition was Corrected in Production : Software release will be available for production in the next few weeks. Affected incomplete vehicles will be address prior to the vehicles be placed in service.

Recall Schedule :

Description of Recall Schedule : A dealer recall alert will be released by November 20, 2018 to communicate the recall schedule and responsibilities under the Motor Vehicle Safety Act. Owner Notification letters will be mailed no later than Dec. 21, 2018. An

advanced copy will be submitted to NHTSA for approval prior to release to owners.

Planned Dealer Notification Date : NOV 20, 2018 - NOV 20, 2018

Planned Owner Notification Date : DEC 21, 2018 - DEC 21, 2018

* NR - Not Reported