

# Part 573 Safety Recall Report

# 18V-752

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** NOV 29, 2018

**NHTSA Recall No. :** 18V-752

**Manufacturer Recall No. :** 75-0867



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 3,606

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2019 Forest River Inc. 2018-2019 CHEROKEE – ALPHA WOLF AND ARCTIC WOLF

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scope of the recall begins with the first model year vehicle manufactured with this specific awning at the production plant.

2018-2019 CHEROKEE – ALPHA WOLF

CKT23RD-L-75 – 43, CKT26DBH-L-75 – 714, CKT26RL-L-75 – 23, CKT27RK-L-75 – 506, CKT29DQ-L-75 – 44, CKT29QB-L-75 – 136

2019 CHEROKEE – ARCTIC WOLF

CKF245RK4-75 – 10, CKF255DRL4-75 – 109, CKF255DRL4-75-W – 12, CKF265DBH8-75 - 379, CKF265DBH8-75-W – 34, CKF285DRL4-75 – 369, CKF285DRL4-75-W – 29, CKF295QSL8-75 – 382, CKF295QSL8-75-W – 17, CKF305ML6-75 – 384, CKF315TBH8-75 – 397, CKF315TBH8-75-W – 18

**Production Dates :** JUL 27, 2018 - SEP 21, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The fasteners used to mount the awning arms to the sidewall of the recreational vehicles are of insufficient length, and/or quantity, this could potentially allow the awning arm to come loose from the sidewall.

**FMVSS 1 :** NR

FMVSS 2 : NR

Description of the Safety Risk : The awning arm could potentially come loose from the sidewall, resulting in personal property damage or injury.

Description of the Cause : The incorrect fasteners, and/or incorrect quantity of fasteners were used during installation of this awning

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On 9/10/2018 Forest River's Office of Corporate Compliance received a report from our manufacturing plant stating they had received notification of a possible or upcoming Technical Service Bulletin from Carefree of Colorado.

On 9/10/2018 Forest River's Office of Corporate Compliance started an investigation.

On 10/04/2018 Forest River's Office of Corporate Compliance initiated a call to Carefree of Colorado regarding a copy of the bulletin and any data that would support failures occurring in the field.

On 10/12/2018 Forest River's Corporate Recall Committee was notified and supplied a copy of the bulletin, the committee asked for additional information to determine level of safety risk.

On 10/17/2018 Forest River's Office of Corporate Compliance, initiated a conference call with Carefree of Colorado to gather additional information.

On 10/19/2018 Forest River's Corporate Recall Committee voted to elevate the bulletin to recall

## Description of Remedy :

Description of Remedy Program : An Inspection of the awning installation for both the quantity and type of fastener used will be performed by the dealership. If the incorrect quantity or type of fastener has been used, the existing fasteners will need to be removed and replaced with the correct quantity and type. Forest River will provide all required parts, and labor free of charge. A dealership must install the required parts.

What is the Forest River Customer Service Phone Number? (260)  
499-2100

How Remedy Component Differs from Recalled Component : The Carefree Longitude Adjustable Pitch Arm Set (Black) Part # 87JVAP-MP is specific to this model only

Identify How/When Recall Condition was Corrected in Production : During the week of March 1st, 2018 all awning arms are installed with the correct length, and quantity of fasteners

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 25, 2018 - DEC 04, 2018

Planned Owner Notification Date : OCT 25, 2018 - DEC 04, 2018

\* NR - Not Reported