

# Part 573 Safety Recall Report

# 18V-737

**Manufacturer Name :** Forest River, Inc.**Submission Date :** NOV 14, 2018**NHTSA Recall No. :** 18V-737**Manufacturer Recall No. :** 51-0893**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 1,020

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2017-2019 Forest River & Coachmen Berkshire 2017- 2019, Charleston 2017-2018, Cross Country 2017-2017, Legacy SR 2017-2019, Sportscoach 2017-2019

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : As Per DTNA's Recall notice 18V582 - RV chassis built with a certain PDM (Power Distribution Module)

2017-2019 BERKSHIRE BE34QS-340, BE38A-340, BE40A-380, BE40B-380, BE40BH-380, BE40C-380, BE43A-450, BE43B-450, BE43C-450, BEA34QS-360, BEA37A-380, BEA38A-360, BEA39A-360, BEA39B-360, BEA40B-380, BEA40BH-380, BEA40C-380, BEA40D-380, BEA43B-450, BEA43C-450, BEA45A-450, BEA45B-450 - 497 VEHICLES AFFECTED

2017-2018 CHARLESTON CHA430BH-450 - 9 VEHICLES AFFECTED

2017 CROSS COUNTRY CCA360DL, CCA404RB, CCA405FK, CCA407FW - 25 VEHICLES AFFECTED

2017-2019 LEGACY SR - LSA340BH-340, LSA34A-340, LSA360RB-340, LSA38C-340 - 175 VEHICLES AFFECTED

2017-2019 SPORTSCOACH - S1A339DS, S1A360DL, S1A364TS, S1A365RB, S1A404RB, S1A404RB-360, S1A407FW, S1A407FW-360, S1A408DB, S1A408DB-360, S1A409BG-360 - 314 VEHICLES AFFECTED

Production Dates : MAY 27, 2018 - OCT 15, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

**Description of Defect :**

Description of the Defect : As Per DTNA's Recall notice 18V582 - On certain suspected FCCC chassis, during manufacturing of the rear mounted Power Distribution Module (PDM), the internal circuit board may be inadvertently subject to bending stresses which may, after a period of vehicle use, lead to intermittent open circuits, in which the rear marker, brake lights or left turn signal lights may not function.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : As Per DTNA's Recall notice 18V582 - Brake lights not working correctly may not notify motorists of a braking event which may lead to an increase crash risk.

Description of the Cause : As Per DTNA's Recall notice 18V582 - \*NR - Not Reported

Identification of Any Warning that can Occur : As Per DTNA's Recall notice 18V582 - None

**Supplier Identification :****Component Manufacturer**

Name : EATON CORP

Address : 10955 SW AVERY ST  
TUALATIN OREGON 97062

Country : United States

**Chronology :**

As Per DTNA's Recall notice 18V582 - In March 2018, DTNA was notified by a body builder of a complaint regarding a vehicle with no brake light activation. DTNA began an investigation to determine the root cause, and scope of the issue. In May 2018 it was concluded that the faulty brake light functionality on this vehicle was the result of an improper seating of the circuit board with a clamping fixture during a soldering operation. The improper seating had caused damage to the circuit board on the complaint vehicle. From June through July 2018 further analysis, including thorough warranty claims review, was conducted to review claims of vehicles with brake light failures related to the PDM in order to determine the scope of this issue and to identify a population of potentially affected units. In August 2018, DTNA determined that a safety related defect exists in RV vehicles equipped with certain PDM's and decided to initiate a voluntary recall campaign.

On 10/15/2018 Forest River Inc. Office of Corporate Compliance was alerted to this recall by receiving a letter from DTNA. On 10/15/2018 and investigation into vehicles affected began.

On 10/19/2018 Forest River Inc. Corporate Recall Committee was notified of the recall.

## Description of Remedy :

Description of Remedy Program : As Per DTNA's Recall notice 18V582 - Subject vehicles will be inspected and repaired if needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

What is the Forest River Customer Service Phone Number? Berkshire  
(574) 642-3112

825-5821

Coachmen (574)

How Remedy Component Differs from Recalled Component : As Per DTNA's Recall notice 18V582 - \* NR - Not Reported

Identify How/When Recall Condition was Corrected in Production : As Per DTNA's Recall notice 18V582 - \*NR - Not Reported

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 30, 2018 - DEC 05, 2018

Planned Owner Notification Date : NOV 30, 2018 - DEC 05, 2018

\* NR - Not Reported