

Part 573 Safety Recall Report

18V-712

Manufacturer Name : Erwin Hymer Group North America, Inc.

Submission Date : OCT 11, 2018

NHTSA Recall No. : 18V-712

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Erwin Hymer Group North America, Inc.

Number of potentially involved : 172

Address : 100 Shirley Avenue
Kitchener Ontario 00 N2B 2E1

Estimated percentage with defect : NR

Company phone : 1-800-663-0066

Vehicle Information :

Vehicle 1 : 2018-2019 Roadtrek, Hymer, Carado Axion, Banff, Zion SRT, Simplicity SRT, Zion, Simplicity Aktiv, Aktiv 2.0

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : From the time the vendor began supplying the regulator from the second source. Products not included in the recall include an undermount generator equipped with an internal regulator sourced from a different supplier that does not cause the suspected problem.

Production Dates : MAY 16, 2018 - SEP 30, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Faulty internal regulator that may potential enter a stage of overvoltage exceeding 16 volts potentially damaging the RV mounted auxiliary AGM batteries. It could potential render the electrical system inoperable requiring AGM battery and engine generator replacements.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The AGM black battery caps can become unseated causing potential bodily injury. However, if the AGM battery is replaced in the field with an unauthorized lead acid battery then a potential for a lead acid spill could occur.

Description of the Cause : Faulty internal regulator in the undermount AGM generator.

Identification of Any Warning

1. Voltage meter on the display is showing an excess of 16 volts.
2. Loud popping sound from underneath the vehicle when the AGM

that can Occur : battery caps become unseated.

3. Reduced run time on battery power for coach system (not the primary vehicle electrical system).

Supplier Identification :

Component Manufacturer

Name : Nations Starter & Alternator
Address : 2210 Broadway St
Cape Girardeau MISSOURI 63701
Country : United States

Chronology :

In July we received two claims for the internal regulator in the undermount AGM generator failing and needing to be replaced.

Description of Remedy :

Description of Remedy Program : The manufacturer of the undermount AGM generator began supplying the internal regulator from an alternate source.

How Remedy Component Differs from Recalled Component : The date code that is affixed to the undermount AGM generator. Additionally the recalled component will have a black regulator cap.

Identify How/When Recall Condition was Corrected in Production : August 17, 2018. The manufacturer changed the internal regulator in the undermount AGM regulator.

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : OCT 22, 2018 - OCT 22, 2018
Planned Owner Notification Date : OCT 22, 2018 - OCT 26, 2018

* NR - Not Reported