

# Part 573 Safety Recall Report

# 18V-674

**Manufacturer Name :** BMW of North America, LLC**Submission Date :** SEP 26, 2018**NHTSA Recall No. :** 18V-674**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : BMW of North America, LLC

Address : P.O. Box 1227

Westwood NJ 07675-1227

Company phone : 18005257417

**Population :**

Number of potentially involved : 8

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2010-2015 BMW 760Li

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

**Descriptive Information :** Approximately 8 vehicles may have been programmed with incompatible engine control unit software during a service visit at a dealer.

**Basis for recall population determination:** Vehicle service information was used to identify the start date (08/31/2009) and end date (01/12/2015) of vehicles that may have been programmed with incompatible engine control unit software.

**Recall component difference to non-recall component:** Recalled engine control units were programmed with incompatible software during a service visit at a dealer.

Production Dates : AUG 31, 2009 - JAN 12, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** This safety recall involves the engine control unit. The control unit may have been programmed with incompatible software during a service visit at a dealer.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Incompatible software could lead to stalling when the engine is cold, and increase the risk of a crash.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** When the engine is cold, the driver may experience a rough-running engine.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On September 4, 2018, during internal review, incompatible engine control unit software was discovered for service applications. On September 5, 2018, a field report indicated that a Model Year 2012 BMW 760Li experienced an unusual engine condition immediately after a service visit. A review was conducted which showed that the vehicle's engine control unit had been programmed with incompatible software during a service visit at a dealer. The review also indicated that this service issue was consistent with the internal quality review.

Engine control unit service information and diagnostic procedures were reviewed. Field information was reviewed to determine if other vehicles may have been programmed with incompatible software. The review process was able to identify specific VINs in which the engine control unit had been programmed with incompatible engine control unit software during a service visit at a dealer.

On September 19, 2018, BMW decided to conduct a voluntary safety recall.

BMW has not received any reports, nor is BMW otherwise aware, of any accidents or injuries related to this issue.

**Description of Remedy :**

Description of Remedy Program : The engine control unit will be programmed with compatible software. Owners will be notified by First Class mail and instructed to take their vehicle to an authorized BMW center to have the remedy performed for free. Owners who have remedied this condition at their own expense prior to the recall notification may be eligible for reimbursement according to BMW Group's reimbursement plan in accordance with 49 CFR 573.13 and 49 CFR 577.11.

How Remedy Component Differs from Recalled Component : Recalled Component: Engine Control Unit Software, part number – N/A

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is planned to begin and end on September 26, 2018.  
Notification to owners is planned to begin and end on November 19, 2018.

Planned Dealer Notification Date : SEP 26, 2018 - SEP 26, 2018

Planned Owner Notification Date : NOV 19, 2018 - NOV 19, 2018

\* NR - Not Reported