

Part 573 Safety Recall Report

18V-653

Manufacturer Name : Dennis Eagle Inc.**Submission Date :** NOV 23, 2018**NHTSA Recall No. :** 18V-653**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Dennis Eagle Inc.

Number of potentially involved : 5

Address : 2101 47th Street
Sarasota FL 34234

Estimated percentage with defect : 100 %

Company phone : 201 9463

Vehicle Information :

Vehicle 1 : 2017-2018 Dennis Eagle Elite

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : Common specification of all vehicles produced
 Different ignition barrel and plastic housing
 All five vehicles manufactured which are identified below

Production Dates : MAY 01, 2017 - SEP 29, 2017

VIN Range 1 : Begin : 1D92BGCB8HF791001 End : 1D92BGCB6HF791004 ☐ Not sequentialVIN Range 2 : Begin : SEG1ADBC9HW022994 End : SEG1ADBC9HW022994 ☐ Not sequential**Description of Defect :**

Description of the Defect : Ignition barrel may not be securely fastened in its housing which could allow it to rotate freely, making operation of the key difficult. This could cause wires on the barrel to become detached

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Operator may be unable to operate the ignition switch, therefore affecting starting or stopping the engine. Continual rotation of the barrel could result in damage to the connecting wires, potentially resulting in a vehicle stall

Description of the Cause : Non engagement of anti-rotation feature

Identification of Any Warning that can Occur : Rotation of the ignition barrel within the housing would be readily identifiable by the operator

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Single field service report dated 14th August 2018 identifying freely rotating ignition barrel identified at body builder. Technician reported issue present on multiple vehicles. Subsequent to 14th August 2018 Dennis Eagle Limited undertook an investigation into the issue and an examination of the components. The decision that the defect necessitated a recall occurred on 14th September 2018.

Description of Remedy :

Description of Remedy Program : All vehicles will be visited by Dennis Eagle Inc. support team to perform a rectification in line with the manufacturer's technical bulletin. Any special parts required will be supplied.

How Remedy Component Differs from Recalled Component : Additional metal anti-rotation ring visible on the back of the plastic ignition pod, only when the pod is removed

Identify How/When Recall Condition was Corrected in Production : No further MY17 or MY18 vehicles to be produced and design changed from MY19 onwards

Recall Schedule :

Description of Recall Schedule : Letters to be sent to dealers and owners

Planned Dealer Notification Date : OCT 26, 2018 - OCT 26, 2018

Planned Owner Notification Date : OCT 26, 2018 - OCT 26, 2018

* NR - Not Reported