

Part 573 Safety Recall Report

18V-608

Manufacturer Name : Mercedes-Benz USA, LLC.**Submission Date :** OCT 28, 2018**NHTSA Recall No. :** 18V-608**Manufacturer Recall No. :** 2018100003**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC.

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 387

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2018 Mercedes-Benz C300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.048 WF4J 358 Vehicles. The recall population was determined through production records. Vehicles not affected by the recall will have correct read window bonding.

Production Dates : JUN 07, 2018 - JUN 14, 2018

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2018-2018 Mercedes-Benz C300 4MATIC

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.049 WF4K 27 Vehicles. The recall population was determined through production records. Vehicles not affected by the recall will have correct read window bonding.

Production Dates : JUN 07, 2018 - JUN 14, 2018

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2018-2018 Mercedes-Benz C63 AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.086 WF8G 1 Vehicles. The recall population was determined through production records. Vehicles not affected by the recall will have correct read window bonding.

Production Dates : JUN 07, 2018 - JUN 14, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 4 : 2018-2018 Mercedes-Benz C63S AMG

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : 205.087 WF8H 1 Vehicles. The recall population was determined through production records. Vehicles not affected by the recall will have correct read window bonding.

Production Dates : JUN 07, 2018 - JUN 14, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018 C-Class (205 platform) vehicles, the bonding of the rear window might not meet current production specification.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect bonding of the rear window may lead to decreased long-term adhesion of the rear window. As a result, the rear window could detach from the vehicle, creating a road hazard and increase the risk of a crash for following traffic.

Description of the Cause : Due to an error during production, the rear window bonding activator may not have been applied according to current production specification.

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In mid-June 2018, DAG conducted initial investigations based on findings in the assembly plant describing an

incomplete rear window bonding process. Investigations determined that the glass activator on the rear window was not applied as required. In July 2018, further analysis determined, that a missing glass activator might impact the long-term adhesion of the rear window.

In August 2018, the range of potentially affected vehicles was identified.

In early September 2018, DAG determined that a potential safety risk cannot be ruled out.

Description of Remedy :

Description of Remedy Program : As a precautionary an authorized Mercedes-Benz dealer, will rework the rear window bonding. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Rear window bonding with applied glass activator.

Identify How/When Recall Condition was Corrected in Production : A change in the production procedure ensures that this issue can no longer occur from June 15, 2018 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending campaign in September 2018. A copy of all communications will be provided when available. Owners will be notified with a letter in October 2018, approximately one week after recall launch to dealers.

Planned Dealer Notification Date : OCT 26, 2018 - NR

Planned Owner Notification Date : NOV 02, 2018 - NR

* NR - Not Reported