

# Part 573 Safety Recall Report

# 18V-603

**Manufacturer Name :** Turtle Top**Submission Date :** JUN 26, 2019**NHTSA Recall No. :** 18V-603**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Turtle Top

Address : 67819 State Road 15

New Paris IN 46553

Company phone : 574-831-4340

**Population :**

Number of potentially involved : 180

Estimated percentage with defect : 30 %

**Vehicle Information :**

Vehicle 1 : 2013-2018 Turtle Top Odyssey, Van Terra, Terra Transit

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : ALL

Power Train : NR

**Descriptive Information :** If the position input cam fails and the lift operator continues to press the “up” button on the operating pendant while the lift is occupied, the cutoff switch is dis-abled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle.

Production Dates : JAN 02, 2013 - AUG 31, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** If the position input cam fails and the lift operator continues to press the “up” button on the operating pendant while the lift is occupied, the cutoff switch is dis-abled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** If the position input cam fails and the lift operator continues to press the “up” button on the operating pendant while the lift is occupied, the cutoff switch is dis-abled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : Ricon

Address : 1135 Aviation Place  
San Fernando CALIFORNIA 91340

Country : United States

**Chronology :**

Received safety recall notice from equipment manufacturer on 8/24/18. Verified affected vehicle list and added required columns for data needed for dealer and customer notifications 8/24/18-9/10/18. Notified NHTSA and posted to safecar via recall 18V 9/10/18. Sent for approval sample notification letter 10/14/18. Sample letter approved 11/7. Recorded notification dates 11/7.

**Description of Remedy :**Description of Remedy Program : The remedy is identified by the equipment manufacturer (18E-044)  
Remedy is stated in their 573.How Remedy Component Differs NR  
from Recalled Component :Identify How/When Recall Condition NR  
was Corrected in Production :**Recall Schedule :**

Description of Recall Schedule : Dealer/End User Notification will be sent as follows:

Planned Dealer Notification Date : NOV 12, 2018 - NR

Planned Owner Notification Date : NOV 12, 2018 - NR

\* NR - Not Reported