

Part 573 Safety Recall Report

18V-591

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : OCT 01, 2018

NHTSA Recall No. : 18V-591

Manufacturer Recall No. : SR-18-006



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 14,791

Address : 6400 Katella Avenue

Estimated percentage with defect : 100 %

Cypress CA 90630

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2018-2019 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Certain vehicles equipped with 18-inch alloy wheels.

Production Dates : AUG 08, 2017 - JUL 26, 2018

VIN Range 1 : Begin : JA4AZ3A36JZ000211 **End :** JA4AD3A33KZ007584 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Part 567 certification label on the affected vehicles lists an incorrect rear wheel rim size.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : The incorrect rim size information on the label can cause the operator to replace the rim with an incorrect rim size, increasing the risk of a crash.

Description of the Cause : Due to a production oversight, an incorrect rim size was entered into the label printing system.

Identification of Any Warning that can Occur : An 18" tire cannot properly be mounted onto a 17" rim. Further, the actual rims and tires provided with the vehicle and described in the owner's manual are 18".

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On August 8, 2018, MMC became aware that the incorrect rear wheel rim size was printed on the Part 567 certification label during a production inspection. MMC corrected the error in production immediately and started an investigation.

On August 28, 2018, as a result of the investigation, MMC concluded that some affected vehicles have already been shipped and sold, and advised MMNA to conduct a non-compliance recall in the US.

Description of Remedy :

Description of Remedy Program : MMNA will mail the remedy label and remedy instructions to owners. Owners will also be provided the option of bringing their vehicles to a Mitsubishi Motors dealership, where the remedy label will be applied by the dealership at no charge. Even though the notification letters will be mailed to owners of all affected vehicles while the vehicles are still well within the original warranty period, and owners would have already been provided a free repair of the issue if they brought their vehicle to a dealership, MMNA will reimburse owners (if any) who may have already had to pay out of pocket for correction of this label issue.

How Remedy Component Differs from Recalled Component : Recalled Component: Part 567 certification label (Part Number: 7430C541).
Remedy Component Part Number: 7430C786.
The remedy component lists the correct rear wheel rim size.

Identify How/When Recall Condition was Corrected in Production : The correct certification label was used in production starting with vehicles built on and after August 8, 2018.

Recall Schedule :

Description of Recall Schedule : Notifications to dealers are scheduled to take place by September 19, 2018. Owners of affected vehicles will be notified within 60 days.
Planned Dealer Notification Date : SEP 19, 2018 - SEP 19, 2018
Planned Owner Notification Date : NOV 02, 2018 - NOV 02, 2018

* NR - Not Reported