

Part 573 Safety Recall Report

18V-535

Manufacturer Name : Volvo Car USA LLC

Submission Date : OCT 23, 2018

NHTSA Recall No. : 18V-535

Manufacturer Recall No. : R89898



Manufacturer Information :

Manufacturer Name : Volvo Car USA LLC

Address : 315 Sigma Drive

Summerville SC 29486

Company phone : 6177846027

Population :

Number of potentially involved : 27

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2019 Volvo XC40

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Lack of material during normal manufacturing process, the vehicles were tagged in Volvo quality system but repair action was not performed due to human error. Manufacturer's responsibility.

Production Dates : JUN 20, 2018 - JUN 21, 2018

VIN Range 1 : Begin : YV1XZ13VCK2061525 **End :** YV1XZ16ACK2061831 Not sequential

Description of Defect :

Description of the Defect : Volvo has identified that the rear seatback lock striker(s) may not have been installed when the vehicle was manufactured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the seat back moves forward due to hard braking or in the event of a crash, it can increase the risk of occupant injury.

Description of the Cause : Human error in the manufacturing process.

Identification of Any Warning that can Occur : Electrical folding of seats: Backrest will always be down, immediate detection.
Mechanical folding of seats: Flag indicator is indicating unlocked position, but this might not be immediately detected. The backrest might stay in upright position until hard brake.

Supplier Identification :**Component Manufacturer**

Name : Gnotec Kinnared AB
Address : BQ6QB
KINNARED FOREIGN STATES 314 05
Country : Sweden

Chronology :

07/06/18 - Condition detected on a vehicle in the port
07/09/18 - 08/03/18 - Analysis of the scope of concern
08/06/18 - Meeting at the suppliers factory
08/13/18 - Condition considered as critical by the Critical Concern Management Team
08/15/18 - Field Action decision by Volvo Car Corporation

Description of Remedy :

Description of Remedy Program : The corrective action is to inspect the vehicle and verify that both rear seatback lock strikers are installed. If the rear seatback lock strikers are installed on the vehicle, no further action is necessary.
If one or both rear seatback strikers are missing, install them per the repair instructions.

How Remedy Component Differs from Recalled Component : Human error in the manufacturing process.

Identify How/When Recall Condition was Corrected in Production : Material supply was secured on 06/21/18.

Recall Schedule :

Description of Recall Schedule : Volvo Customer Care will contact vehicle owners directly and will assist in scheduling service appointments with Volvo retailers.
Planned Dealer Notification Date : AUG 15, 2018 - AUG 15, 2018
Planned Owner Notification Date : OCT 15, 2018 - OCT 15, 2018

* NR - Not Reported