

# Part 573 Safety Recall Report

# 18V-534

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** MAY 30, 2019

**NHTSA Recall No. :** 18V-534

**Manufacturer Recall No. :** 48-0833



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 22

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2019-2019 Forest River Primetime Tracer model TRT19MRB, Avenger models: AVT32BIT, AVT34DEN, AVT34DQB

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** On 8/8/2018 during a routine internal Corporate Quality Control Inspection of the Primetime Manufacturing plants manufacturing process, the inspection found that the oven did not include a diverter which caused the countertop to become charred. Primetime was able to use purchasing and production records to determine the affected vehicles

**Production Dates :** JUL 25, 2018 - AUG 07, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The Greystone oven installed in a sold surface countertop without a diverter can char the countertop due to excess heat escaping from the oven vent.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** During operation of the oven without a diverter installed, the countertop can become extremely hot which could result in personal injury

**Description of the Cause :** A diverter was not installed into the oven during manufacturing.

**Identification of Any Warning** None  
**that can Occur :**

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On 8/8/2018 during a routine internal Corporate Quality Control Inspection of the Primetime Manufacturing plants' manufacturing process, Forest River inspected the installation of a new oven product . The inspection found that a countertop with charring. A further review indicated that a diverter had not been installed in the oven during the manufacturing process.

On 8/10/2018 Forest River decided to conduct a recall to address this issue.

05/30/2019 – Amended recall in portal to reflect remedy and The oven will include a diverter once repaired.

05/30/2019 - Amended recall to reflect the distinction between the remedy and recall component

## Description of Remedy :

Description of Remedy Program : Remedy instructions will be available with this notification mailing 05/30/2019 – Amended recall in portal to reflect remedy:  
Dealership Service Department Service procedures for addressing 2019 Primetime Tracer model: TRT19MRB, and Primetime Avenger models: AVT32BIT, AVT32DEN, AVT34DQB Travel Trailer Recreational Vehicles includes adding a diverter to the stove/countertop area.

What is the Forest River Customer Service Phone Number? 574-862-1025

How Remedy Component Differs from Recalled Component : will amend upon remedy instructions  
05/30/2019 – Amended recall in portal:  
The oven will include a diverter once repaired.

Identify How/When Recall Condition was Corrected in Production : On 8/8/2018 the Greystone Oven was replaced with an oven manufactured by another manufacturer. This oven was tested and the heat dissipation is within tolerance to operate without causing the surrounding countertop to overheat.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 15, 2018 - SEP 24, 2018

Planned Owner Notification Date : AUG 15, 2018 - SEP 24, 2018

\* NR - Not Reported