

Part 573 Safety Recall Report

18V-421

Manufacturer Name : Honda (American Honda Motor Co.)**Submission Date :** JUN 20, 2018**NHTSA Recall No. :** 18V-421**Manufacturer Recall No. :** U23**Manufacturer Information :**

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

Population :

Number of potentially involved : 13

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Honda Civic

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Affected vehicles were issued non-compliant replacement certification labels. Similar vehicles not included in the recall were originally applied with compliant certification labels.

Production Dates : DEC 11, 2017 - FEB 20, 2018

VIN Range 1 : Begin : JHMFC1F43JX000020 End : JHMFC1F33JX002356 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The software programming for the certification label printer had incorrect settings for printing replacement certification labels, which resulted in replacement certification labels printed with random characters instead of the vehicle's manufacturing date. Failure to display the vehicle's manufacturing date on the certification label does not comply with 49 CFR Part 567.4, Requirements for manufacturers of motor vehicles.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : In the event of a vehicle safety recall, an incorrect manufacturing date may prevent owners from determining if the recall affects them, increasing their risk of injury or a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

March 26, 2018

While performing body repairs on a recently assembled vehicle, a factory associate noticed that the manufacturing date on the replacement certification label did not match the date on the original certification label.

Late March to early June 2018

Honda launched an investigation into the manufacturing date discrepancy between the original and replacement certification label. The range of potentially affected vehicles was also investigated through manufacturing records.

June 7, 2018

Honda completed the investigation and determined that non-compliance with certification label requirements exists and decided to conduct a non-compliance recall.

As of June 7, 2018 Honda has not received any warranty claims, field reports, or reports of injuries or crashes related to this non-compliance.

Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the certification label for free.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Dealer notification is expected to begin on or about June 15, 2018. Mailed owner notification is expected to begin on or about August 9, 2018.

Phone outreach is expected to begin on or about June 22, 2018.

Planned Dealer Notification Date : JUN 15, 2018 - NR

Planned Owner Notification Date : AUG 09, 2018 - NR

* NR - Not Reported