

# Part 573 Safety Recall Report

# 18V-415

**Manufacturer Name :** Thor Motor Coach**Submission Date :** JUL 19, 2018**NHTSA Recall No. :** 18V-415**Manufacturer Recall No. :** RC000154**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46516

Company phone : 877-500-1020

**Population :**

Number of potentially involved : 158

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2016-2018 Compass 23TB, 23TK, 23TR

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** It has been discovered that on Certain MY 2016, 2017 & 2018 Motorhomes, it is possible for water to collect and splash in the driver's side footwell area of the vehicle where the Trailer Module that controls the trailer lighting is located.

Production Dates : DEC 16, 2015 - OCT 19, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2016-2018 Gemini 23TB, 23TK, 23TR

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** It has been discovered that on Certain MY 2016, 2017 & 2018 Motorhomes, it is possible for water to collect and splash in the driver's side footwell area of the vehicle where the Trailer Module that controls the trailer lighting is located.

Production Dates : DEC 16, 2015 - OCT 19, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** Water intrusion may cause corrosion and damage to the wiring and Trailer Module.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Trailer Module water intrusion may result in rapid flashing of the turn

**Description of the Safety Risk :** signals, loss of instrument cluster display, loss of heater and air conditioning controls, and loss of multimedia (radio, display screen, SYNC.) Wiring corrosion from prolonged water intrusion could also result in an electrical short, which could cause an uncommanded seatbelt pretensioner deployment, a burning smell, and/or an increased risk of fire, including when the vehicle is parked and the ignition is off.

**Description of the Cause :** It is possible for water to collect and splash in the driver's side footwell area of the vehicle where the Trailer Module that controls the trailer lighting is located.

**Identification of Any Warning that can Occur :** NA

## Supplier Identification :

### Component Manufacturer

**Name :** Ford Motor Company  
**Address :** PO Box 1904  
Dearborn MICHIGAN 48121  
**Country :** United States

## Chronology :

5/23/2018- Ford notified Thor Motor Coach that are administering this recall.  
5/23/2018- TMC attempted to contact Ford for full VIN scope to gather motorhome and owner information.  
5/30/2018- After no response, TMC attempted to contact Ford again for VIN information.  
6/4/2018-TMC has still not received a response from Ford. Attempted again to obtain full VIN information for recall.  
6/6/2018- No response as of this date to attempted contacts. Reached out again to Ford for information.  
6/7/2018- Attempted again to contact Ford for VIN information. Submitting 573 with what information TMC currently has and will amend once full VIN information is provided by Ford to TMC.

## Description of Remedy :

**Description of Remedy Program :** Remedy will be to add a drainage hole in the driver's footwell and, if necessary, add an inline fuse to the Trailer Module free of charge (parts and labor)

**How Remedy Component Differs from Recalled Component :** Remedy will be to add a drainage hole in the driver's footwell and, if necessary, add an inline fuse to the Trailer Module.

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Ford has begun notification to motorhome owners. The recall is being issued to allow owners & dealer to find recall information based upon the final stage manufacturer's name in the event of a search. Ford has issued a recall (17V-668) and their recall will satisfy the regulatory notification requirements for both owners and dealers. Ford will be reporting response rates for their recall and that the sub will not be duplicating this reporting.

Planned Dealer Notification Date : JUN 21, 2018 - JUN 21, 2018

Planned Owner Notification Date : JUN 21, 2018 - JUN 21, 2018

\* NR - Not Reported