

Part 573 Safety Recall Report

18V-396

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** JUN 14, 2018**NHTSA Recall No. :** 18V-396**Manufacturer Recall No. :** U58**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 1,741

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Dodge Journey

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2018 MY Dodge Journey vehicles equipped with rearview mirror display (sales code GN4) may experience a temporary reduced field of view in backup camera display when cautionary message text is present, which results in a 49 CFR FMVSS 571.111 rear visibility noncompliance. Similar 2018 MY Dodge Journey vehicles not included in the recall have updated software to remove the cautionary message text. The vehicle recall population was determined as vehicles produced beginning May 1, 2018 to May 25, 2018, when updated mirror software was placed in production.

Production Dates : MAY 01, 2018 - MAY 25, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") No. 111, Rear Visibility, requires that a specified field of view is displayed within two seconds of selecting REVERSE on the transmission. The cautionary message text obstructs a small part of the required field of view and displays until 2.75 seconds after REVERSE is selected, resulting in a partially obstructed required field of view for .75 of a second.

FMVSS 1 : 111 - Rearview mirrors

FMVSS 2 : NR

Description of the Safety Risk : A temporarily reduced or diminished rear visibility when the cautionary message text is present in the display could lead to increased risk of injury to people outside of the vehicle in the event the driver does not check surroundings through traditional means.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On May 21, 2018, a rearview mirror compliance test was conducted and confirmed a potential non-compliance exists for an issue of rear camera cautionary message text cutting off test objects in the display on 2018 MY Dodge Journey.
- On May 22, 2018, the issue of rear camera cautionary message text cutting off test objects in the display was identified at Toluca Assembly Plant on the 2018 MY Dodge Journey vehicle which prompted the FCA US Vehicle Safety and Regulatory Compliance organization to open an investigation as a result of a potential for noncompliance.
- On June 7, 2018, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Non-Compliance Recall to replace the rearview mirror.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Mirror Assembly
Part Description: Rearview mirror assembly with integrated back up camera display
Part Number: 68104884AC
Comment: Internal mirror software was updated to remove cautionary

Identify How/When Recall Condition was Corrected in Production : NR message (not a regulated requirement) to eliminate the noncompliance.

Recall Schedule :

Description of Recall Schedule : ** 06/14/2018: FCA US will notify dealers and begin notifying owners on or about August 3, 2018.
Planned Dealer Notification Date : AUG 03, 2018 - AUG 03, 2018
Planned Owner Notification Date : AUG 03, 2018 - AUG 03, 2018

* NR - Not Reported