

Part 573 Safety Recall Report

18V-395

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** JUN 14, 2018**NHTSA Recall No. :** 18V-395**Manufacturer Recall No. :** U50**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 240,242

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2018 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2017-2018 MY Chrysler Pacifica ("RU") vehicles may have a Manual Park Release ("MPR") that can be accessed by the removal of a shifter over ride plug ("Plug") without the use of a screwdriver or other tool. The suspect period was established as 2017-2018 RU vehicles built at Windsor Assembly Plant ("WAP") between the Start of Production ("SOP") of the 2017 MY, June 15, 2016, to April 6, 2018, when FCA US LLC ("FCA US") began using redesigned Plugs with a higher pull-out force, and requiring the use of a screwdriver or other tool. Similar vehicles not included within the recall were built after April 6, 2018, and were built with redesigned Plugs with a higher pull-out force, and requiring the use of a screwdriver or other tool.

Production Dates : JUN 15, 2016 - APR 06, 2018

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") 571.114 requires that if a gear selection control override option (MPR) is present, the device can only be removed (accessed) by using a screwdriver or other tool. For vehicles in the recall population, access to the MPR may be possible without the use of a screwdriver or other tool.

FMVSS 1 : 114 - Theft protection

FMVSS 2 : NR

Description of the Safety Risk : If the MPR is unintentionally actuated, it could result in inadvertent vehicle movement. Inadvertent vehicle movement may result in injury to bystanders,

and can cause vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Yanfeng Automotive Interior Systems

Address : 41935 West 12 Mile Road
Novi MICHIGAN 48377

Country : United States

Chronology :

- On March 22, 2018, FCA US VSRC became aware of tests conducted that indicated the pull out force required to remove the Plug was below the internal target force.
- On March 26, 2018, the VSRC investigator was able to remove an exemplar Plug without a tool.
- Between March 28, 2018 and April 26, 2018, FCA US VSRC conducted additional testing and evaluation of whether the MPR Plug could be removed without a tool. It was found that the Plugs used in production prior to April 6, 2018 could be removed without a tool.
- On June 7, 2018, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety non-compliance recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace MPR Plugs with revised Plugs that require a screwdriver or other tool to remove.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Plug, Shifter Over Ride
Part Description: Shifter over ride plug
Part Number: 6EL33DX9AA, 6EL33PD2AA
Comment: The suspect Plugs will be replaced with Plugs that require a screwdriver or tool to remove.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 06/14/2018: FCA US will notify dealers and begin notifying owners on or about 08/03/2018.

Planned Dealer Notification Date : AUG 03, 2018 - AUG 03, 2018

Planned Owner Notification Date : AUG 03, 2018 - AUG 03, 2018

* NR - Not Reported