

Part 573 Safety Recall Report

18V-375

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : JUN 06, 2018

NHTSA Recall No. : 18V-375

Manufacturer Recall No. : 69W8 69W9



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 821

Address : 3800 Hamlin Road

Estimated percentage with defect : NR

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2018-2018 Volkswagen Atlas

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled population was determined based upon the supplier information regarding an issue that occurred with certain parts built during one production period shift at the supplier. Only parts built at the supplier during one shift are affected.

Production Dates : APR 18, 2018 - MAY 03, 2018

VIN Range 1 : Begin : 1V2MR2CA6JC567268 **End :** 1V2KR2CA7JC570221 Not sequential

Vehicle 2 : 2018-2018 Volkswagen Tiguan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recalled population was determined based upon the supplier information regarding an issue that occurred with certain parts built during one production period shift at the supplier. Only parts built at the supplier during one shift are affected.

Production Dates : MAR 10, 2018 - MAY 19, 2018

VIN Range 1 : Begin : 3VV0B7AX3JM132619 **End :** 3VV2B7AX1JM153087 Not sequential

Description of Defect :

Description of the Defect : In a crash, the passenger frontal airbag may not unfold properly or may even tear during deployment. This can result in an increased injury risk to the front passenger in a crash with airbag deployment.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : Improper unfolding and/or tearing of the passenger frontal airbag can result in an increased risk of injury to the front passenger in a crash with airbag deployment.

Description of the Cause : Incorrect placement of the airbag within folding machine at supplier.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Key Safety Systems de México

Address : Parque Industrial Valle Hermoso '89
lotes 4 y 5 s/n Valle Hermoso FOREIGN STATES 87500

Country : Mexico

Chronology :

April 17, 2018: VW de Mexico was informed by the airbag supplier about non-compliant test results during CoP testing at the airbag testing supplier. Analysis into why this happened was started.

May 07, 2018: The topic was presented in the VW de Mexico Pre-Product Safety Committee, where it was determined that further analysis/information was needed.

May 16, 2018: Volkswagen AG Pre-Product Safety committee was informed of non-compliant passenger frontal airbag testing results affecting airbags supplied for 2018MY Atlas vehicles built at the Volkswagen Chattanooga plant.

May 17, 2018: The topic was presented to the VW de Mexico Product Safety Committee, and the committee requested additional details.

May 30, 2018: The topic was presented to the Volkswagen AG and the VW de Mexico Product Safety Committee. A defect determination and recall decision was made.

Description of Remedy :

Description of Remedy Program : At no cost to customers, the passenger frontal airbag will be replaced in affected vehicles. Volkswagen is not offering a reimbursement program under this recall.

How Remedy Component Differs from Recalled Component : The remedy parts have been correctly folded and were produced outside of the affected production date range. The part number of the recalled component is the same as affected: Tiguan LWB (5NN 880 204 F), Atlas (3CN.880.204.E)

Identify How/When Recall Condition was Corrected in Production : April 26, 2018: Updated programming in folding machine, updated work instructions at supplier.

Recall Schedule :

Description of Recall Schedule : Dealers: on or before August 02, 2018
Owners: on or before August 03, 2018

Planned Dealer Notification Date : AUG 02, 2018 - AUG 02, 2018

Planned Owner Notification Date : AUG 03, 2018 - AUG 03, 2018

* NR - Not Reported