

# Part 573 Safety Recall Report

# 18V-357

**Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 15, 2018**NHTSA Recall No. :** 18V-357**Manufacturer Recall No. :** 105-0749**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 471

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Forest River, Inc. FORESTER - FRC2501TSF, FRC2801QSF, FRC2851SLEF, FRC2861DSF, FRC3011DSF, FRC3051SF, FRC3251DSLEF, FRC3271SF

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River used internal records to determine the scope of the recall. Vehicles outside the recall scope have been properly torqued.

Production Dates : APR 03, 2018 - MAY 23, 2018

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2019-2019 Forest River, Inc. SUNSEEKER - SSC2420MSF, SSC2500TSF, SSC2800QSF, SSC2850SLEF, SSC2860DSF, SSC3010DSF, SSC3050SF, SSC3250SLEF, SSC3270DSF

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River used internal records to determine the scope of the recall. Vehicles outside the recall scope have been properly torqued.

Production Dates : MAR 30, 2018 - MAY 24, 2018

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2019-2019 Forest River, Inc. COACHMEN - LEPRECHAUN - LPC230CBF8RB9, LPC240FSF, LPC260DSF, LPC260QBF8RB9, LPC270QBF35, LPC311FSF, LPC319MBF

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River used internal records to determine the scope of the recall. Vehicles outside the recall scope have been properly torqued.

Production Dates : MAR 30, 2018 - MAY 24, 2018

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2019-2019 Forest River, Inc. COACHMEN - FREELANDER - FLC24FSF45,  
FLC26DSF45, FLC26RSF35, FLC27QBF35, FLC28BHF45, FLC31BHF45

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Forest River used internal records to determine the scope of the recall. Vehicles outside the recall scope have been properly torqued.

Production Dates : MAR 30, 2018 - MAY 24, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Certain rear differential U-Bolts may not have been properly torqued during the installation of an axle shim during production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the U-Bolt is not properly torqued, it could loosen over time and eventually detach from the vehicle, leading to loss of control and increasing the risk for a crash.

Description of the Cause : The appropriate installation and torque process was not applied consistently during production.

Identification of Any Warning that can Occur : None

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On May 24, 2018 Forest River received a report from a dealer of loose U-Bolts the dealer found on a single vehicle. On May 25, 2018 Forest River began an investigation, including an inspection of vehicles within Forest Rivers' control. On May 30, 2018 after inspecting several different makes and models Forest River found that the torque was inconsistently applied on the rear differential U-Bolts that had been inspected. On May 31, 2018 Forest River issued a Stop Sale Notice to dealerships electronically.

On June 1, 2018, the matter was presented to the Corporate Committee which decided to conduct a recall.

On 10/12/2018 During an internal audit we discovered 8 vehicle should be removed from this scope, a clerical error was made during reporting. All consumers with affected product were properly notified.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide inspection, torque values and U-Bolt replacement as required, free of charge to both Owners and Dealers. A dealer will inspect the rear differential U-Bolts for the appropriate torque value. If the torque value is insufficient, the dealer may apply more torque or may replace the U-Bolts as necessary. A dealer must perform the remedy.

**What is the Forest River Customer Service Phone Number?**  
SUNSEEKER & FORESTER CUSTOMER SERVICE - (574) 206-7600  
FREELANDER & LEPRECHAUN CUSTOMER SERVICE - (574) 825-8602

**How Remedy Component Differs from Recalled Component :** Vehicles not included in the recall population have been individually checked with a torque wrench to confirm they have the correct torque value. This torque check is now an area of focus for manufacturing to check and mark the U-Bolts before the vehicle is released from the manufacturing plant.

**Identify How/When Recall Condition was Corrected in Production :** The condition was corrected in production on May 25, 2018.

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** JUL 11, 2018 - JUL 11, 2018

**Planned Owner Notification Date :** JUL 11, 2018 - JUL 11, 2018

\* NR - Not Reported