

Part 573 Safety Recall Report

18V-349

Manufacturer Name : Foretravel, Inc.

Submission Date : JUN 26, 2019

NHTSA Recall No. : 18V-349

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Foretravel, Inc.

Address : 1221 N.W. Stallings Drive
Nacogdoches TX 75964

Company phone : 936-564-8367

Population :

Number of potentially involved : 19

Estimated percentage with defect : 50 %

Vehicle Information :

Vehicle 1 : 2017-2018 Foretravel iH and Realm

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Curved entry steps defines when the change and missing bolts started.

Production Dates : NOV 30, 2016 - SEP 04, 2017

VIN Range 1 : Begin : 1F98DP450HN054048 **End :** 4VZ1U1E93JC083086 ☒ Not sequential

Description of Defect :

Description of the Defect : Foretravel discovered there is a possibility of four missing Torx bolts on the Tiled Slide cover floor assembly. Which helps secure the passenger seat base assembly. If not corrected the Cover could become loose and could result in injury or death if an accident should occur.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : passenger seat base steel not secured properly

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On or around April 16, 2018 during assembly, a Foretravel Quality inspector at Foretravel discovered there is a possibility of four missing Torx bolts on the Tiled Slide cover floor assembly. Which helps secure the passenger seat base assembly. If not corrected the Cover could become loose and could result in injury or death if an accident should occur. Foretravel immediately corrected issue and started checking all units on production and sales lot. Because of our low volume we could establish a group of units to inspect. Foretravel did investigate and the result was determined that a new employee was not following procedure and the problem was resolved on production line. On May 1, 2018 a service bulletin was issued for employees to follow during assembly. A managers Staff meeting was held on May 15, 2018 and at that point it was decided to instigate a Safety recall. On May 29, 2018 Foretravel filed Part 573 Defect and Noncompliance Report and submitted to NHTSA. Transaction ID; 180050420833. On June 15, 2018 Foretravel mailed owner and dealer letters out for recall 18V349.

Description of Remedy :

Description of Remedy Program : Vehicle owners will be sent a notification letter by Foretravel that will explain how to locate and identify if the Tiled Slide Cover Bolts in their recreational vehicle are missing. The letter will provide the owner or service center the necessary information if any further action needs to be taken.

How Remedy Component Differs from Recalled Component : four holes in tile will exist on units that are secured properly

Identify How/When Recall Condition was Corrected in Production : During assembly it was discovered that four bolts were possibly missing from the Tiled Slide cover. Foretravel immediately corrected issue and started checking all units on production and sales lot.

Recall Schedule :

Description of Recall Schedule : Dealer letters will be mail on 14th of June and owner letters to be mailed on 15th of June.

Planned Dealer Notification Date : JUN 14, 2018 - JUN 15, 2018

Planned Owner Notification Date : JUN 15, 2018 - JUN 18, 2018

* NR - Not Reported