

Part 573 Safety Recall Report

18V-334

Manufacturer Name : Forest River, Inc.

Submission Date : OCT 15, 2018

NHTSA Recall No. : 18V-334

Manufacturer Recall No. : 121-0734



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 23

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2019 Forest River, Inc. Coachmen - Viking - T17BHS, T17FQS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On May 16, 2018, the Viking and Clipper plant discovered that the Federal Placard had incorrect tire PSI information. Using the production schedule records, Viking and Clipper were able to determine the affected vehicles.

Production Dates : APR 24, 2018 - MAY 15, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2019-2019 Forest River, Inc. Coachmen - Clipper – T17BHS, T17FQS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On May 16, 2018, the Viking and Clipper plant discovered that the Federal Placard had incorrect tire PSI information. Using the production schedule records, Viking and Clipper were able to determine the affected vehicles.

Production Dates : APR 24, 2018 - MAY 15, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : The Federal Placard indicates ST205/75R14/D Tires with 65 PSI, while the subject vehicles received ST205/75R14/D Tires with 75 PSI.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : The operator may under-inflate the tire based on the information printed on

Description of the Safety Risk :	the Federal Placard. Under-inflating a tire may lead to pre-mature tire degradation, a tire blowout, reduced handling, and potentially increase the risk of a crash.
Description of the Cause :	The incorrect tire specification was selected which led to incorrect information being printed on the Federal Placards.
Identification of Any Warning that can Occur :	None

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

On May 16, 2018, during a routine internal Corporate Quality Control Inspection of the Viking and Clipper plant's manufacturing processes, the inspection found that the Federal Placard had incorrect tire PSI information. Using the production schedule records, Viking and Clipper was able to determine the affected vehicles. The same day, Forest River's Viking and Clipper Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation to understand better the issue including what the tire, rim, and axle rating(s) should be, and what had been printed on the Federal Placard.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On May 18, 2018, Forest River's Corporate Committee decided to conduct a recall.

On July 9, 2018, Forest River discovered that when filing the Part 573 report that the language did not include "Clipper" with Viking. All Owners and Dealers of record, including Clipper and Viking, have been notified already under the initial mailing.

On 10/12/2018 During an internal audit we discovered 9 vehicles should be removed from this scope, a clerical error was made during reporting. All consumers with affected product were properly notified.

Description of Remedy :

Description of Remedy Program : Forest River will provide the Owner and Dealer of current record with the new Federal Placard for installation, free of charge.

What is the Forest River Customer Service Phone Number? (269)
467-8281

How Remedy Component Differs from Recalled Component : The new Federal Placard will indicate the correct PSI.

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in manufacturing the week of May 18, 2018.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 27, 2018 - JUN 27, 2018

Planned Owner Notification Date : JUN 27, 2018 - JUN 27, 2018

* NR - Not Reported