

Part 573 Safety Recall Report

18V-312

Manufacturer Name : Ford Motor Company

Submission Date : MAY 14, 2018

NHTSA Recall No. : 18V-312

Manufacturer Recall No. : 18C04



Manufacturer Information :

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 273

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Ford EcoSport

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected vehicles are equipped with incorrect brake fluid reservoir caps and owner's manual kits.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : OCT 27, 2017 - MAR 06, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain 2018 model year Ford EcoSport vehicles were shipped to the U.S. Federal Territories with the European brake reservoir pictogram cap label and European English language owner's manual kits. The units shipped to the 50 U. S. states are not affected.

Although the European brake fluid reservoir pictogram cap meets all the applicable performance requirements, the pictogram cap label does not contain the text prescribed by FMVSS 135, Section 5.4.3. Additionally, the European English language owner's manual kit does not contain certain information required by Part 575 and multiple Federal Motor Vehicle Safety Standards.

Ford is not aware of any related reports of accident or injury.

FMVSS 1 : 135 - Light vehicle brake systems

FMVSS 2 : NR

Description of the Safety Risk : Without the required warning, owners familiar with the FMVSS 135 cap labeling may be confused by the European pictogram cap and may either mistakenly refill the brake fluid with the incorrect replacement brake fluid, not know to clean the cap, or not fill from a sealed container. Any of these errors could affect brake performance, increasing the risk of a crash.

Part 575 and multiple Federal Motor Vehicle Safety Standards require specific language to be included in the owner's manual to reduce the risk of crash or injury.

Description of the Cause : The incorrect brake fluid reservoir cap and owner's manual kits were released for vehicles produced for the U.S. Federal Territories.

Identification of Any Warning that can Occur : None.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On April 12, 2018, Ford's Critical Concern Review Group was informed that a vehicle audit at Ford's Chennai

Assembly Plant found the brake fluid reservoir cap installed on a Puerto Rico export vehicle was the European brake reservoir pictogram cap. An investigation on part releases was initiated with Chassis Engineering and the Chennai Plant Vehicle Team for the reservoir cap. An investigation to assess proper release for other potentially affected components was also initiated.

On April 26, 2018, a subsequent vehicle audit of regulatory content conducted at the Chennai Assembly Plant identified that the owner's manual kit installed on the vehicle was the European English language owner's manual kit.

On May 3, 2018, three vehicles were inspected at a Ford dealership in Puerto Rico; the European brake reservoir pictogram cap and European English language owner's manual kit were installed in these vehicles.

On May 7, 2018, Ford's Field Review Committee reviewed this concern and approved a field action.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the original brake fluid cap and owner's manual kit removed and replaced with FMVSS compliant parts. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available

How Remedy Component Differs from Recalled Component : The brake fluid reservoir cap and owner's manual kit will be removed and replaced with FMVSS compliant parts.

Incorrect brake fluid reservoir cap part number: E3B1-2162-AA
Correct brake fluid reservoir cap part number: GN15-2162-AA or equivalent

Incorrect owner's manual kit part number: GN15-19G219-CKB
Correct owner's manual kit part number: GN15-19G219-ZFB

Identify How/When Recall Condition was Corrected in Production : The appropriate part releases for export U.S. Federal Territories was confirmed by April 26, 2018.

Recall Schedule :

Description of Recall Schedule : Notification to dealers is expected to occur on May 15, 2018. Mailing of owner notification letters is expected to begin June 18, 2018 and is expected to be completed by June 22, 2018.

Planned Dealer Notification Date : MAY 15, 2018 - MAY 15, 2018

Planned Owner Notification Date : JUN 18, 2018 - JUN 22, 2018

* NR - Not Reported