

Part 573 Safety Recall Report

18V-297

Manufacturer Name : Jayco, Inc.

Submission Date : JUN 13, 2019

NHTSA Recall No. : 18V-297

Manufacturer Recall No. : 9903378



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 998

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2019 Class A Motor Homes Alante, Precept

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Production records of units produced since wiper module change in June 2017 to units produces with

2018 Alante J1AP0074-0146 AR0052-0168 AS0051-0157 AV0086-0189
AX0080-0206

2018 Precept J1UL0134-0288 US0108-0154 UT0085-0168 UU0052-0176
UV0052-0146

2019 Precept K1UA0051 UK0051 UL0051-0067 UV0051-0064

Production Dates : JUN 01, 2017 -MAR 27, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Specifically , wiper system must be able to stall and disengage the wiper motor in a heavy snow or ice scenario such that the motor will not break and/or will not burn up.

FMVSS 1 : 104 - Windshield wiping and washing systems

FMVSS 2 : NR

Description of the Safety Risk : If system would fail, during heavy snow, visibility of the driver could be affected and increase the risk of a crash - with personal injury and/or property damage.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Her Mac Inc
Address : 540 W North Street
Auburn INDIANA 46706
Country : United States

Chronology :

Reported in February 2018 that units staged for delivery had windshield wipers that did not function or stopped functioning under the heavy snow conditions. All units were corrected by replacing the wiper module (circuit board) which shorted and burned. Electrical engineering started investigation and tested several of the modules which all burned out. Investigation discovered that a running line change on the wiper module occurred in June 2017. Wiper module was sourced to another supplier that ultimately procured the wiper module from China. This was the board that failed on site when wipers were stalled due to the extreme snow conditions. Based on the situation reported was determined the wiper system did not meet FMVSS requirements. All details of incident and investigation was reported to Safety Committee 4-26-18 - who voted that recall due to non-compliance was required.

Description of Remedy :

Description of Remedy Program : Dealers will Replace wiper Module with new relay pack at no charge to current owner of affected units.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : 3-27-2018 Relay pack replaced current module on production line

Recall Schedule :

Description of Recall Schedule : Working with supplier of the relay pack for parts availability - we will release recall no later than 60days from filing the 573
Planned Dealer Notification Date : JUL 03, 2018 - JUL 03, 2018
Planned Owner Notification Date : JUL 03, 2018 - JUL 03, 2018

* NR - Not Reported