

# Part 573 Safety Recall Report

# 18V-292

**Manufacturer Name :** Jayco, Inc.

**Submission Date :** JUN 11, 2018

**NHTSA Recall No. :** 18V-292

**Manufacturer Recall No. :** 9901379



## Manufacturer Information :

**Manufacturer Name :** Jayco, Inc.

**Address :** 903 South Main Street

PO Box 460 Middlebury IN 46540

**Company phone :** 800-283-8267

## Population :

**Number of potentially involved :** 2,155

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2011-2015 Camping Trailer ALL w Lifter system

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Model Year 2011-2015 ALL Camping Trailers built with the Lippert Power Lift System for Roof - Production records of camping trailers built with the Lippert Power roof Lift Mechanism part # 0205134

**Production Dates :** MAR 25, 2010 - MAR 18, 2013

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Mis-use of the manual over-ride feature on the Lippert Power Roof Lift Mechanism could create higher torque values thru the drive motor. Higher torque values may damage components

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** High torque may damage the lift mechanism which could allow the roof to collapse( fall) and could result in severe personal injury and/.or property damage.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

## Supplier Identification :

### Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

During investigation of a reported roof collapse on a 2013 Jayco Series Camping Trailer, it was discovered that the failure was due to the mis-use of the manual over-ride. 4-26-18 Safety Committee reviewed all facts of the incident and decided a Safety Recall was required.

## Description of Remedy :

Description of Remedy Program : Place warning label on affected units noting the proper use of the Manual override of the system w specific details - copy of Warning label included with 573 - EDIT 6-11-18 adding supplement instruction sheet regarding the lift system to all Camping Trailer Owners manuals on website - adding same instruction sheet to all recall notification letters and adding repair step for all camping trailers produced w lifter system prior to 2013 recall 13v-558 remedy - - will add end plate and washers

How Remedy Component Differs from Recalled Component : Warning Label noted on camping trailer

Identify How/When Recall Condition was Corrected in Production : System no longer used in current production of camping trailers

## Recall Schedule :

Description of Recall Schedule : Waiting to confirm availability of warning label - to include with recall notification to current owner on record.

Planned Dealer Notification Date : JUL 03, 2018 - JUL 03, 2018

Planned Owner Notification Date : JUL 03, 2018 - JUL 03, 2018

\* NR - Not Reported