OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-271

Manufacturer Name: Mercedes-Benz USA, LLC.

Submission Date: MAY 29, 2018
NHTSA Recall No.: 18V-271
Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Mercedes-Benz USA, LLC.

Address: 13470 International Parkway

Jacksonville FL 32218

Company phone: 1-877-496-3691

Population:

Number of potentially involved : 42 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2017-2017 Mercedes-Benz E300

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: 213.048 ZF4J 33 Vehicles. The recall population was determined through

production records.

Production Dates: JUN 01, 2017 - JUN 20, 2017

Vehicle 2: 2017-2017 Mercedes-Benz E300 4MATIC

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: 213.049 ZF4K 4 Vehicles. The recall population was determined through production

records.

Production Dates: JUN 01, 2017 - JUN 20, 2017

Vehicle 3: 2017-2017 Mercedes-Benz E43 AMG

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: 213.064 ZF6E 1 Vehicles. The recall population was determined through production

records.

Production Dates: JUN 01, 2017 - JUN 20, 2017

 Vehicle 4: 2017-2017 Mercedes-Benz E400

Vehicle Type: LIGHT VEHICLES Body Style: STATIONWAGON

Power Train: GAS

Descriptive Information: 213.266 ZH6G 4 Vehicles. The recall population was determined through production

records.

Production Dates: JUN 01, 2017 - JUN 20, 2017

Description of Noncompliance:

Description of the Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has

Noncompliance: determined that on certain E-Class vehicles (213 platform) the horizontal

adjustment mechanism might be accessible which does not meet the

requirement of FMVSS 108 S10.18.4. Subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing

plant.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: If the original horizontal low beam aim is altered, a misaimed headlamp could

cause and insufficiently illuminated roadway.

Description of the Cause: Due to incorrect assembly instructions, the sealing cap might not have been

installed on subject vehicles in the manufacturing plant.

Identification of Any Warning The customer will not be made aware of the issue due to the nature of the

that can Occur: failure mechanism.

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

In March 2018, a regular quality control review of completed plant actions revealed that some vehicles had not

been part of the following plant action.

On June 1, 2017, headlamps in which the sealing caps preventing the horizontal adjustment of the low beam were missing, were found within the manufacturing process. A plant action was initiated on the same day in order to rework all potentially affected vehicles.

In April 2018, DAG determined that a potential non-compliance of subject vehicles with the requirements of FMVSS108 S10.18.4 cannot be excluded.

Description of Remedy:

Description of Remedy Program: An authorized Mercedes-Benz dealer will retrofit the sealing caps on the

headlamps of the affected vehicles. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the new vehicle

warranty.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition A change in the assembly procedure ensures that this issue can no longer

was Corrected in Production: occur in vehicles produced from July 29, 2017 onwards.

Recall Schedule:

Description of Recall Schedule: Dealers will be notified of the pending voluntary recall campaign in May

2018. Owners will be notified approximately one week after recall launch

to the dealers. A copy of all communications will be provided when

available.

Planned Dealer Notification Date : JUN 01, 2018 - NR Planned Owner Notification Date : JUN 08, 2018 - NR

* NR - Not Reported