OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 18V-232

Manufacturer Name: Forest River, Inc.
Submission Date: APR 12, 2018
NHTSA Recall No.: 18V-232
Manufacturer Recall No.: 22-0693



#### **Manufacturer Information:**

**Population:** 

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 24

Address: 55470 CR 1

Estimated percentage with defect : 100%

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2018-2018 Forest River, Inc. SALEM - SMT282QBXL-OR

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: The scope of the recall begins with the first new model year vehicle manufactured at

the production plant and includes all vehicles affected by the issue.

Production Dates: SEP 20, 2017 - MAR 15, 2018

VIN Range 1 : Begin : NR End : NR Not sequential

## **Description of Noncompliance:**

Description of the The placard incorrectly states the tires' PSI as 54 PSI. The tires' correct PSI is

Noncompliance: 65.

FMVSS 1: 110 - Tire selection and rims

FMVSS 2: 567 - Certification

Description of the Safety Risk: A user may under inflate the tire, increasing the risk of a tire blow out and

increasing the risk of a crash.

Description of the Cause: During the data entry of the new vehicle, the incorrect tire PSI was assigned to

the vehicle.

Identification of Any Warning None

that can Occur:

## **Supplier Identification:**

#### **Component Manufacturer**

Name: NR
Address: NR
NR
Country: NR

## **Chronology:**

On March 30, 2018, Forest River's Office of Corporate Compliance (OCC) received a report from the Salem Oregon manufacturing plant of a potential issue involving the information printed on the Federal Placards after the plant had received a warranty claim which indicated that the stated PSI may have been incorrect Forest River initiated an investigation including a review of the printed federal placards and the tire designation which revealed that the PSI was understated.

On April 6, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide replacement placards that contain accurate tire

PSI, free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (503)

831-5413

How Remedy Component Differs The remedy placard will have the correct tire PSI listed.

from Recalled Component:

Identify How/When Recall Condition The condition was corrected through a data entry revision during the

was Corrected in Production: week of March 30, 2018.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JUN 04, 2018 - JUN 04, 2018 Planned Owner Notification Date: JUN 04, 2018 - JUN 04, 2018

<sup>\*</sup> NR - Not Reported