

# Part 573 Safety Recall Report

# 18V-185

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** MAR 21, 2018

**NHTSA Recall No. :** 18V-185

**Manufacturer Recall No. :** 3747-0667



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 80

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. SURVEYOR - SVT248BHLE and SVT248BHLE-OR

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scope of the recall begins with the first new model year vehicle manufactured at the production plant and includes all vehicles affected by the issue.

**Production Dates :** SEP 22, 2017 - MAR 13, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The refrigerator in the slideroom does not have an air cycling fan installed to promote cooling of the refrigerator parts.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** The refrigerator may overheat, which could cause the cooling tubes to fail. If the tubing were to become punctured, this increases the potential for a fire risk.

**Description of the Cause :** An incorrectly specified refrigerator was installed into the vehicle.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

During a review of the Surveyor plant's manufacturing processes, on March 5, 2018, the plant discovered a possible issue involving the incorrect refrigerator without a cooling fan being installed on specific models. Forest River's Office of Corporate Compliance ("OCC") initiated an investigation into the issue which revealed that this vehicle model had a refrigerator installed without a cooling fan.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On March 16, 2018, Forest River's Corporate Committee decided to conduct a recall.

## Description of Remedy :

Description of Remedy Program : Forest River will provide the fan assembly, free of charge, and pay for the installation of the fan assembly. A dealership must install the fan assembly.

What is the Forest River Customer Service Phone Number? (574)  
642-3119

How Remedy Component Differs from Recalled Component : Vehicles receiving the remedy will have a refrigerator fan assembly installed.

Identify How/When Recall Condition was Corrected in Production : The purchasing records were updated the week of March 12, 2018.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 17, 2018 - MAY 17, 2018

Planned Owner Notification Date : MAY 17, 2018 - MAY 17, 2018

\* NR - Not Reported