

# Part 573 Safety Recall Report

# 18V-160

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** MAR 16, 2018**NHTSA Recall No. :** 18V-160**Manufacturer Recall No. :** U04**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 270,254

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2009-2012 Dodge Ram 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** This issue affects some 2009-2012 (January 31, 2012) MY Dodge Ram 1500 ("DS") trucks currently registered or ever registered in, Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin and the District of Columbia; hereafter, referred to as the specified areas. The suspect period began at Warren Truck Assembly Plant ("WTAP") on May 28, 2008, and St. Louis Assembly Plant ("SLAP") on June 17, 2008. The suspect period ended at SLAP on June 29, 2009, and at WTAP on January 31, 2012, when frames manufactured through the e-coat rocking system were implemented into vehicle production. The issue affects the above-mentioned DS 1500 trucks and does not affect DS trucks built after January 31, 2012, currently registered or ever registered in the specified areas, covered under a 12 year extended warranty, or 2009-2018 MY trucks never registered in the specified areas, covered under a 12 year extended warranty. Detachment of the front fuel tank strap, due to corrosion from salt water exposure such as from road salt use, may cause the fuel tank to lower in the front.

Production Dates : MAY 28, 2008 - JAN 31, 2012

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Defect :

Description of the Defect : The front fuel tank strap on some 2009-2012 MY Ram 1500 trucks may become loose or detached. The fuel tank is held in place by a front strap and a rear strap. The front fuel tank strap frame "T -Slot" bracket may corrode permitting the front fuel tank strap to detach. With the front fuel tank strap detached, the fuel tank is primarily secured by the rear strap, however, the front of the fuel tank may be allowed to lower several inches.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Based upon FCA US' investigation of this issue, and review of the available information, data, and analysis, and considering approximately nine years of field experience, as well as the audible notice provided to the operator to detect when this condition is present, FCA US has determined that the detachment of the front fuel tank strap in the subject vehicles could potentially allow the front of the fuel tank to make contact with the ground, increasing the risk of a fuel leak. A fuel leak in the presence of an ignition source could result in a fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : Vehicle driver may notice a noise, the strap or fuel tank hanging down, frame corrosion, or may be informed during an oil change/state inspection.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – 2009-2012 MY DS Fuel Tank Strap Loose Due to Corrosion – 03082018.pdf".

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to perform the service repair, which consists of bolting a new reinforcement onto the frame.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\* March 8, 2018: FCA US will notify dealers and begin notifying owners on or about 04/27/2018.

Planned Dealer Notification Date : APR 27, 2018 - APR 27, 2018

Planned Owner Notification Date : APR 27, 2018 - APR 27, 2018

\* NR - Not Reported