OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-141

Manufacturer Name: Ford Motor Company

Submission Date: MAR 01, 2018 NHTSA Recall No.: 18V-141 Manufacturer Recall No.: 18C02



Manufacturer Information:

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

Population:

Number of potentially involved: 2,100 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2017-2018 Ford Taurus

Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: This action involves certain vehicles equipped with mechanical key ignition systems;

vehicles with Passive Entry Passive Start (PEPS, or push-button) systems are not affected. Specifically, mechanical key ignition system vehicles included in this action

were equipped with incorrect shifter assemblies.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service

Information System (OASIS) database.

Production Dates: JUL 31, 2017 - FEB 13, 2018

VIN Range 1: Begin: NR End: NR

Not sequential

Description of Noncompliance:

Description of the The key can be removed from the ignition switch while the transmission or

Noncompliance: gear selection is not in the PARK position.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1: 114 - Theft protection

FMVSS 2: NR

Description of the Safety Risk: If an operator removes the key with the transmission in a position other than

PARK, it could increase the risk of a vehicle rollaway.

Description of the Cause: A shifter console configured for push-button ignition system was installed in

these vehicles, rather than the shifter console designed for mechanical key ignition systems. Consequently, the shifter console installed in these vehicles contains a Park Detection Switch (PDS) configuration that is incompatible with mechanical key ignition systems.

Identification of Any Warning None. that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

February 2018: Two field reports indicating that customers were able to remove the mechanical key from the ignition with the transmission gear not in the PARK position were brought into Critical Concern Review Group (CCRG) for review on February 13, 2018. An assessment of the vehicle system was conducted and identified that a push-button ignition system was installed in certain vehicles with mechanical key ignition systems. Engineering provided an assessment of this condition relative to the requirement of FMVSS 114.

On February 22, 2018, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the shifter assembly replaced. There will be no charge for this service.

> Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs A shifter console (part number JG13-54045A06-BDW) designed for from Recalled Component: mechanical key (non-push button) ignition system will be installed in these vehicles.

Identify How/When Recall Condition N/A was Corrected in Production :

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on March 1, 2018. Mailing of

owner notification letters is expected to begin March 19, 2018 and is

expected to be completed by March 23, 2018.

Planned Dealer Notification Date : MAR 01, 2018 - MAR 01, 2018 Planned Owner Notification Date : MAR 19, 2018 - MAR 23, 2018

* NR - Not Reported