OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-136

Manufacturer Name: Forest River, Inc.
Submission Date: FEB 28, 2018
NHTSA Recall No.: 18V-136
Manufacturer Recall No.: 35-0649



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 65

Address: 55470 CR 1

Estimated percentage with defect : 100%

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2018-2018 Forest River, Inc. GLAVAL - COMMUTE

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: The Glaval Commute is a bus manufactured by Forest River, Inc. The recall population

contains all vehicles beginning with use of the model year 2018 Ford Transit Van, beginning in January 2017, until the wiring procedures at the manufacturing plant

were changed.

Production Dates: JAN 26, 2017 - FEB 05, 2018

Description of Noncompliance:

Description of the The subject vehicles' hazard flashing lights cannot illuminate or flash while the

Noncompliance: vehicle's ignition is not activated and do not meet the requirements of FMVSS

108 S9.6.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: If the hazard flashing lights do not operate while the vehicle ignition is turned

off, this could create difficulty warning other vehicle operators of the vehicle's presence or operating condition potentially increasing the risk of a crash into

a stopped vehicle.

Description of the Cause: During the manufacturing process, the vehicles' LED lights were not properly

wired in the programmable relay power center.

Identification of Any Warning None

that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On February 1, 2018, Forest River's Glaval Bus plant received a report from a dealership that a vehicle's hazard warning

signal flashers did not work when the vehicle's ignition was turned off. On February 19, 2018, the Glaval Bus plant was contacted by a separate dealership and received multiple claims for the same failure . On February 21, 2018, Forest River initiated an investigation which revealed the plant's wiring procedures were not conducted appropriately.

On February 23, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor, free of charge. A dealership

must install the remedy.

What is the Forest River Customer Service Phone Number? (574)

343-5111

How Remedy Component Differs The vehicles' hazard warning signal flashers will be wired into their

from Recalled Component: programmable relay power centers, so that their flashers will be able to

operate while the vehicle's ignition is not active.

Identify How/When Recall Condition This was corrected in manufacturing the week of February 19, 2018.

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: APR 26, 2018 - APR 26, 2018

Part 573 Safety Recall Report

18V-136

Page 3

Planned Owner Notification Date: APR 26, 2018 - APR 26, 2018

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573