

Part 573 Safety Recall Report

18V-129

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** FEB 22, 2018**NHTSA Recall No. :** 18V-129**Manufacturer Recall No. :** U17**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 3,460

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Ram Pro Master City

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2018 MY Ram Pro Master City ("VM") cargo van vehicles ("AVM") may have an incorrect seating capacity of five ("5") rather than two ("2") indicated on the tire placard. The suspect period began at Baltimore Transformation Center ("BTC") on June 29, 2017, 2018 MY start of production ("SOP"), when the incorrect seating capacity software setup was implemented, to December 18, 2017, when the software setup was corrected. The vehicles affected by this recall differ from similar vehicles by having tire placards with incorrect seating capacity information.

Production Dates : JUN 29, 2017 - DEC 18, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Some 2018 MY VM cargo van vehicles may have been built with tire placards which do not comply with Federal Motor Vehicle Safety Standard ("FMVSS") 110.S4.3. FMVSS 110.S4.3 requires a placard permanently affixed to the vehicle that includes "(a) Vehicle capacity weight expressed as 'The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds'; (b) Designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location)". The non-compliant labels indicate the incorrect total number of occupants.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : While the number of occupants is incorrect, the combined weight is correctly stated on the label and therefore poses no risk to motor vehicle safety.

However, the incorrect tire placard label may, in rare circumstances, cause customer confusion potentially leading to vehicle overloading resulting in a failed tire, which could cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On December 18, 2017, the FCA US Corporate Audit team contacted FCA US VM Program Management regarding an issue identified with an incorrect seating capacity on the tire placard for 2018 MY VM cargo van vehicles. FCA US VM Program Management contacted FCA Engineering to verify the issue. FCA Engineering subsequently contacted BTC who confirmed there was an issue with their software and corrected it.
- On December 22, 2017, the FCA US Corporate Audit team notified FCA US Vehicle Safety and Regulatory Compliance ("VSRC") Homologation by email of the issue and again on January 2, 2018.
- On January 2, 2018, the FCA US VSRC Investigations team received an email from FCA US VSRC Homologation that some 2018 MY VM vehicles have an incorrect seating capacity stated on the tire placard.
- On January 3, 2018, the BTC team put a hold in place to contain vehicles produced with an incorrect tire placard.
- On January 3, 2018, FCA US VSRC held a cross-functional meeting to discuss issue, root cause, and corrective action.
- On January 3, 2018, the BTC team conducted an audit of 2017-2018 MY cargo and passenger vehicles to confirm the affected vehicles.
- On January 12, 2018, FCA US VSRC confirmed the root cause, customer consequence, and scope.
- On February 15, 2018, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety non-compliance recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Non-Compliance Recall on all affected vehicles to provide an overlay label with the correct values for seating capacity.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Tire Placard Label
Part Description: Info Cert Vehicle & Tire Blank
Part Number: 05270246AB
Comment: Incorrect seating capacity information printed on label

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 02/22/2018: FCA US will notify dealers and begin notifying owners on or about 04/13/2018.

Planned Dealer Notification Date : APR 13, 2018 - APR 13, 2018

Planned Owner Notification Date : APR 13, 2018 - APR 13, 2018

* NR - Not Reported