

# Part 573 Safety Recall Report

# 18V-128

**Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 07, 2018**NHTSA Recall No. :** 18V-128**Manufacturer Recall No. :** 225-0647**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 10

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2018-2018 Forest River, Inc. CROSSFIT - CFB22CF, CFB22CFEB and CFB22DF

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On February 16, 2018 Forest River's Office of Corporate Compliance received Ford's recall notice containing the VINs affected under Ford's Recall Number 17V668.

Production Dates : AUG 29, 2017 - NOV 03, 2017

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. Glaval Commute

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : On June 5, 2018 Forest River's Office of Corporate Compliance received Ford's recall notice containing the VINs affected under Ford's Recall Number 17V668.

Production Dates : DEC 13, 2017 - DEC 13, 2017

VIN Range 1 : Begin : NR End : NR  Not sequential**Description of Defect :**

Description of the Defect : According to the recall notice provided by Ford; "It may be possible for water to collect and splash in the driver's side footwell area of the vehicle where the Trailer Module that controls trailer lighting is located. Water intrusion may cause wiring corrosion and damage to the Trailer Module".

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the recall notice provided by Ford; "Trailer Module water

**Description of the Safety Risk :** intrusion may result in rapid flashing of the turn signals, loss of instrument cluster display, loss of heater and air conditioning controls, and loss of multimedia (radio, display screen, SYNC). Wiring corrosion from prolonged water intrusion could also result in an electrical short, which could cause an uncommanded seatbelt pretensioner deployment, a burning smell, and/or increased risk of fire, including when the vehicle is parked and the ignition is off.”

**Description of the Cause :** None provided

**Identification of Any Warning that can Occur :** None

## **Supplier Identification :**

### **Component Manufacturer**

**Name :** Ford Motor Company

**Address :** P.O. Box 6248  
Dearborn 48126

**Country :** United States

## **Chronology :**

On February 16, 2018, Forest River was advised by a competitor company that certain VINs identified in Ford Recall 17V-688 was incorrectly sent to the competitor company and it provided the recall notice to Forest River. OCC began an investigation the same day to identify the affected vehicles.

On February 23, 2018, Forest River’s Corporate Committee was advised of the recall.

On June 5, 2018 Forest River’s Office of Corporate Compliance received a supplemental recall notice containing the VINs affected under Fords Recall Number 17V668.

## Description of Remedy :

Description of Remedy Program : Forest River will provide a copy of the recall notification to Owners and Dealers. Owners and Dealers will be instructed to make an appointment with any Ford or Lincoln Dealership to have the recall remedied.

What is the Forest River Customer Service Phone Number?

Ford: (800) 392-3673

Forest River: (574) 825-8590

Forest River Glaval: (574) 343-5111

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : N/A

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 23, 2018 - APR 23, 2018

Planned Owner Notification Date : APR 23, 2018 - APR 23, 2018

\* NR - Not Reported