

# Part 573 Safety Recall Report

# 18V-103

**Manufacturer Name :** Mitsubishi Motors North America, Inc.

**Submission Date :** FEB 09, 2018

**NHTSA Recall No. :** 18V-103

**Manufacturer Recall No. :** SR-18-004



## Manufacturer Information :

## Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 158,651

Address : 6400 Katella Avenue

Estimated percentage with defect : 100 %

Cypress CA 90630

Company phone : 1-888-648-7820

## Vehicle Information :

Vehicle 1 : 2013-2015 Mitsubishi Outlander Sport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : MMNA Manufactured vehicles.

Vehicles in the recall population were manufactured from the start of production for the 2013 MY Outlander Sport up through the end of production for the 2015 MY Outlander Sport.

Production Dates : JUL 20, 2012 - NOV 25, 2015

VIN Range 1 : Begin : 4A4AP3AUXDE000074 End : 4A4AR4AU5FE062761  Not sequential

Vehicle 2 : 2011-2012 Mitsubishi Outlander Sport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : MMC Manufactured vehicles.

Vehicles in the recall population were manufactured from the start of production for the 2011 MY Outlander Sport up through the end of production for the 2012 MY Outlander Sport.

Production Dates : AUG 26, 2010 - JUN 01, 2012

VIN Range 1 : Begin : JA4AP4AU2BZ000101 End : JA4AP4AU3CZ012081  Not sequential

Vehicle 3 : 2016-2016 Mitsubishi Outlander Sport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : MMC Manufactured vehicles.

Vehicles in the recall population were manufactured from the start of production for the 2016 MY Outlander Sport up through a countermeasure which was implemented

in production.

Production Dates : JAN 11, 2016 - JUL 08, 2016

VIN Range 1 : Begin : JA4AR3AU8GZ018470 End : JA4AP3AUXGZ040833

Not sequential

## Description of Defect :

Description of the Defect : In the event that water drops down through the back side of the front deck garnish (the body piece between the hood and windshield), the front wiper link ball joint may experience excessive moisture and corrode. If this occurs, the resin case of the ball joint will wear prematurely due to the ball joint corrosion and the wiper link may ultimately separate causing the windshield wipers to stop operating.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If wiper link separation occurs, the windshield wipers will become inoperative which could reduce driver visibility under certain conditions and increase the risk of a vehicle crash.

Description of the Cause : Water flow along the backside of the front deck garnish drops down onto the wiper link and enters the rubber boot which covers the ball joint causing the ball joint to corrode over time.

Identification of Any Warning  
that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : DENSO Corporation

Address : 1-1, Showa-chou

Kariya, Aichi FOREIGN STATES 448-8661

Country : Japan

## Chronology :

The chronology will be uploaded separately.

**Description of Remedy :**

Description of Remedy Program : Owners of all affected vehicles will be notified and encouraged to bring their vehicles in to replace the rod of wiper link with a countermeasure unit. The wiper motor crank arm will also be replaced with new one. The repair will be performed at no charge to the vehicle owners. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for reimbursement consideration.

How Remedy Component Differs from Recalled Component : The rod of wiper link will be replaced with a countermeasure unit with a waterproof pad.  
Old Part Number: N/A  
New Part Number: 8251A100

Identify How/When Recall Condition was Corrected in Production : The rubber boot end was covered with a waterproof pad in April 2016.

**Recall Schedule :**

Description of Recall Schedule : remedy letters scheduled  
Planned Dealer Notification Date : FEB 23, 2018 - FEB 23, 2018  
Planned Owner Notification Date : APR 10, 2018 - APR 10, 2018

\* NR - Not Reported