

Part 573 Safety Recall Report

18V-102

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : FEB 09, 2018

NHTSA Recall No. : 18V-102

Manufacturer Recall No. : 69V2



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 3,768

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2017-2018 Volkswagen Tiguan Limited

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Volkswagen identified an issue at the factory that inadvertently caused the selection of a "rest of the world" airbag/steering wheel component to be installed in affected vehicles instead of the components required for the United States market. Vehicles not included in the recall were produced with the correct steering wheel/airbag combination.

Production Dates : MAY 24, 2017 - JAN 16, 2018

VIN Range 1 : Begin : WVGAV7AX4HK041869 End : WVGAV7AX8JK002431 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Affected vehicles were built with a driver airbag that was not released or approved for use in the United States. This makes the airbag non-compliant with Federal Motor Vehicle Safety Standard No 208 - Occupant Crash Protection.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash with airbag deployment, the airbag may not perform as required by regulations, which may increase the risk of injury.

Description of the Cause : Due to an incorrect parts list at the factory, the affected vehicles were produced with an incorrect steering wheel and its associated airbag, which is not tested and released according to FMVSS208 for the United States market.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

January 16, 2018: VWAG received information from the factory about potentially incorrect steering wheel/airbag modules that had been installed in vehicles built for the United States market. A stop order was immediately initiated and analysis began to evaluate cause and possible consequences.

February 02, 2018: The topic was presented in Volkswagen AG's Product Safety Committee and a determination of defect / non-compliance was made.

Description of Remedy :

Description of Remedy Program : Replace both the steering wheel and the driver frontal airbag module in affected vehicles. The steering wheel must be replaced because the correct airbag for the U.S. market is not compatible with the existing steering wheel that was installed in the vehicle. Because all affected vehicles are still covered under New Vehicle Limited Warranty, no reimbursement program is planned for this recall.

How Remedy Component Differs from Recalled Component : The recalled parts are the steering wheel part No. 5N0419091D with airbag part No. 3C8880201S.
The remedy parts are the steering wheel part No. 5K0419091BT and airbag part No. 5K0880201AA.

Identify How/When Recall Condition was Corrected in Production : The parts list was corrected in production on January 29, 2018.

Recall Schedule :

Description of Recall Schedule : Dealers and owners - anticipated for April 2018
Planned Dealer Notification Date : APR 10, 2018 - APR 10, 2018
Planned Owner Notification Date : APR 10, 2018 - APR 10, 2018

* NR - Not Reported