

# Part 573 Safety Recall Report

# 18V-096

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** FEB 15, 2018

**NHTSA Recall No. :** 18V-096

**Manufacturer Recall No. :** 44N9



## Manufacturer Information :

## Population :

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Address :** 3800 Hamlin Road

Auburn Hills MI 48326

**Company phone :** 1-800-893-5298

**Number of potentially involved :** 3,543

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2014-2015 Audi S7

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** All North American S7 vehicles are affected from production beginning 07/25/2013 until 01/17/2015.

Vehicles not affected by this recall have a tire placard showing the correct vehicle capacity weight of 992 lbs/450 kg in the section "The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds".

S7: 1,569

**Production Dates :** JUL 25, 2013 - JAN 17, 2015

**VIN Range 1 :** Begin : WUAW2AFC2EN900343 End : WUAW2AFC4FN901169  Not sequential

**Vehicle 2 :** 2016-2018 Audi RS7

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** All North American RS7 vehicles are affected from start of production until October 22, 2017.

In production the correct label was implemented on October 23, 2017.

Vehicles not affected by this recall have a tire placard showing the correct vehicle capacity weight of 992 lbs/450 kg in the section "The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds".

RS7: 1,974

**Production Dates :** FEB 16, 2015 - OCT 20, 2017

**VIN Range 1 :** Begin : WUAW2AFC5GN900033 End : WUAWRAFC7JN901834  Not sequential

**Description of Noncompliance :**

Description of the Noncompliance : The tire information label on affected vehicles erroneously lists a combined maximum weight of 1146 lbs/520 kg, rather than the correct combined maximum weight of 992 lbs/450 kg.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Although the calculated weight is incorrect on the tire information label it is correct in the actual vehicle certification.

If someone were to rely on the incorrect label information, there is a risk of overloading the vehicle.

Description of the Cause : An error occurred during printing of the tire information labels. The printing and quality control process for the tire information labels has since been changed in order to avoid similar errors in the future.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : AUDI AG

Address : N43-Ingolstadt/B318  
Ingolstadt FOREIGN STATES 85051

Country : Germany

**Chronology :**

October 2017: During a Conformity of Production (CoP)-Test it was determined that the affected vehicles are equipped with a tire information label with incorrect weight information. This was immediately corrected in production.

November 2017: The Audi Product Safety Committee receives the information regarding the vehicles with incorrect tire information label.

November 2017 - January 2018: Verification of CoP-test results and investigation of background/cause.

January 31, 2018: The Audi Product Safety Committee makes the determination of defect.

**Description of Remedy :**

Description of Remedy Program : Audi will replace the tire information label free of charge. Audi will not offer a reimbursement program for this recall.

How Remedy Component Differs from Recalled Component : The new tire information label lists the correct maximum weight of 992 lbs.  
Part numbers of the incorrect tire information label: 4G8.010.502.CD/CE/CF/DE/DF/DG  
Part numbers of the new correct tire information label: 4G8.010.502.EJ/EK/EL/EM/EN/EP

Identify How/When Recall Condition was Corrected in Production : The correct tire information label was implemented in production on October 23, 2017.

**Recall Schedule :**

Description of Recall Schedule : Dealer and owner notifications planned for April 2018.

Planned Dealer Notification Date : APR 08, 2018 - APR 08, 2018

Planned Owner Notification Date : APR 08, 2018 - APR 08, 2018

\* NR - Not Reported