

Part 573 Safety Recall Report

18V-091

Manufacturer Name : Lance Camper Manufacturing, Corp.**Submission Date :** OCT 30, 2019**NHTSA Recall No. :** 18V-091**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :****Manufacturer Name :** Lance Camper Manufacturing, Corp.**Number of potentially involved :** 1,164**Address :** 43120 Venture Street**Estimated percentage with defect :** 100 %

Lancaster CA 93535

Company phone : 661-949-3322**Vehicle Information :****Vehicle 1 :** 2017-2018 Lance Travel Trailers 1985,1995,2185,2155,2295,2375**Vehicle Type :** TRAILERS**Body Style :****Power Train :** NR**Descriptive Information :** Lance Camper Mfg. Corp has determined a potential problem with certain battery compartments on travel trailers produced between February 6, 2017 and September 22, 2017.**Production Dates :** FEB 06, 2017 - SEP 22, 2017**VIN Range 1 : Begin :** 56YTT2124HL321033 **End :** 56YTT11827JL32283☐ Not sequential**Description of Defect :****Description of the Defect :** The battery which is contained in the battery compartment may move while the unit is on the road causing the battery compartment door to open and/or the battery to fall out of the compartment.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** There is an increased safety risk if the battery comes out of the battery compartment.**Description of the Cause :** In some cases the battery tray jumps the indent when the travel trailer turns a corner. The indent normally keeps the tray in position in the compartment. The battery is held on the tray by a strap that goes over the battery from one side to the other and is fastened by a buckle. There have been 2 times where the battery strap/buckle either broke or was not properly fastened.**Identification of Any Warning that can Occur :** There is no known warning.

Supplier Identification :**Component Manufacturer**

Name : Lance Camper Mfg. Corp
Address : 43120 Venture Street
Lancaster 93535
Country : United States

Chronology :

On or about September, 2017, Lance Camper Mfg. Corp's Service Department received customer calls informing them of the Sliding battery tray would randomly slide out of the battery compartment. Lance began internal investigations and tests to determine the underline cause and to determine the best solution . While Lance Initially believed there was no safety related issue because of only 2 instances where the battery left the compartment, Lance began notifying it's dealers and provided them with both a retrofit battery strap kit and an installation procedure bulletin. On or about September, 2017, Lance Camper Mfg. Corp's Service Department received customer calls informing them of the battery compartment issue. Lance began internal investigations and tests to determine the underline cause and to determine the best solution. While Lance Initially believed there was no safety related issue because of only 2 instances where the battery left the compartment, Lance began notifying it's dealers and provided them with both a retrofit battery strap kit and an installation procedure bulletin. Lance has since reconsidered its position and now has determined to perform a NHTSA recall.

Description of Remedy :

Description of Remedy Program :	The remedy is a retrofit strap kit which, once installed will stop all movement of the battery. Lance will provide the retrofit strap kit and installation bulletin to the affected customer or their Lance dealer of choice at no cost.
How Remedy Component Differs from Recalled Component :	Travel trailers produced between February 6, 2017 and September 22, 2017 have been determined to be affected. Travel Trailers produced after September 24, 2017 have the new strap
Identify How/When Recall Condition was Corrected in Production :	The Travel Trailer units produced after September 24, 2017 have had the battery retrofit strap installed prior to leaving the factory.

Recall Schedule :

Description of Recall Schedule :	On October 31, 2017 Lance notified their dealers by a Service Bulletin and the retrofit strap kit was made available free of cost. Lance now believes there is a need to begin a recall campaign and will begin notification to customers as soon as NHTSA approves the sample customer letter and other relevant documents.
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Planned Dealer Notification Date : MAR 20, 2018 - MAR 30, 2018

Planned Owner Notification Date : MAR 20, 2018 - MAR 20, 2018

* NR - Not Reported