

Part 573 Safety Recall Report

18V-081

Manufacturer Name : Forest River, Inc.

Submission Date : JUL 27, 2018

NHTSA Recall No. : 18V-081

Manufacturer Recall No. : 15-0626



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 53

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. CARDINAL - CAF3045RLLE, CAF304SR, CAF322DS, CAF392RD and CAF3655RSLE

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : In mid-September, 2017 during the 2018 vehicle model change, the manufacturing plant removed the secondary egress window. All vehicles produced by the plant with a single egress window are included in the population. Products manufactured by Cardinal with a secondary means of egress are not part of the recall population.

Production Dates : SEP 19, 2017 - JUN 26, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : A secondary egress window was not installed in the rear wall of the vehicle as required by industry code.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without a secondary means of escape from the vehicle, a person may be trapped inside the vehicle during an emergency, which could increase the likelihood of personal injury.

Description of the Cause : The secondary egress window was inadvertently removed from the vehicle design at the launch of the new model year.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

During a routine internal Corporate Quality Control Inspection of the Cardinal plant's manufacturing processes, on January 24, 2018, the in-house auditor discovered a possible issue involving a missing secondary egress window in specific models. The same day, Forest River's Cardinal Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation into the issue was initiated. On January 27, 2018, OCC received further information from the manufacturing plant which verified the secondary egress was not installed per RVIA ANSI 119.2 code.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On January 26, 2018, Forest River's Corporate Committee decided to conduct a recall.

On July 26, 2018 Forest Rivers Cardinal Division notified OCC of nine-teen additional vehicles that had not been accounted for during the model change in September 2017. Forest River again reviewed internal data and have not found and warranty claims or customer complaints related to this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide an egress window, free of charge, and pay for the installation of the new egress window. A dealership must install the egress window.

What is the Forest River Customer Service Phone Number? (574)
206-7600

How Remedy Component Differs from Recalled Component : The remedy window has red handle latches and hinges at the top to allow for egress through the window in compliance with ANSI 119.2 Section of "Fire and Life Safety Systems" and sub-section 6.2.2 "Secondary Means of Escape."

Identify How/When Recall Condition was Corrected in Production : The issue was corrected in manufacturing the week of January 24, 2018.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 28, 2018 - MAR 28, 2018

Planned Owner Notification Date : MAR 28, 2018 - MAR 28, 2018

* NR - Not Reported