

Part 573 Safety Recall Report

18V-052

Manufacturer Name : Jaguar Land Rover North America, LLC**Submission Date :** JAN 12, 2018**NHTSA Recall No. :** 18V-052**Manufacturer Recall No. :** H056**Manufacturer Information :****Population :**

Manufacturer Name : Jaguar Land Rover North America, LLC

Number of potentially involved : 3,002

Address : 555 MACARTHUR BOULEVARD

Estimated percentage with defect : 100 %

MAHWAH NJ 07430

Company phone : 8188500

Vehicle Information :

Vehicle 1 : 2017-2018 JAGUAR F-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : On certain 2017 and 2018 MY Jaguar F-PACE vehicles fitted with the Thin Film Transistor (TFT) Instrument Cluster (IC). These vehicles were being identified as having the TFT Instrument Cluster going blank while being driven and then recovering after a period of time. New vehicles will have latest software to correct issue.

Production Dates : SEP 01, 2016 - AUG 18, 2017VIN Range 1 : Begin : SADCA2AN4JA488000 End : SADCA2BN1HA489999 Not sequentialVIN Range 2 : Begin : SADCK2BV1HA890000 End : SADCA2AN3JA899999 Not sequential**Description of Defect :**

Description of the Defect : On certain 2017 and 2018 MY Jaguar F-PACE vehicles the Thin Film Transistor (TFT) Instrument Cluster (IC) has been going blank intermittently. The instrument cluster will not display anything in this condition but will reset while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Without the instrument cluster displaying important information such as the vehicle's speed, there would be an increased risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Visteon Engineering Services Ltd
Address : 1 Springfield Lyons Approach
Springfield Chelmsford Essex FOREIGN STATES CM2 5LB
Country : United Kingdom

Chronology :

See File: Recall H056 Chronology.

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take the vehicle to an approved Jaguar dealer who will download the latest software to the vehicle. There will be no charge to owners for this repair.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before January 26, 2018. Notifications to dealers will occur on February 23, 2018.
Planned Dealer Notification Date : JAN 26, 2018 - JAN 26, 2018
Planned Owner Notification Date : FEB 23, 2018 - FEB 23, 2018

* NR - Not Reported