

Part 573 Safety Recall Report

18V-001

Manufacturer Name : Erwin Hymer Group North America, Inc.

Submission Date : FEB 05, 2018

NHTSA Recall No. : 18V-001

Manufacturer Recall No. : 17E062000



Manufacturer Information :

Population :

Manufacturer Name : Erwin Hymer Group North America, Inc.

Number of potentially involved : 5,185

Address : 100 Shirley Avenue
Kitchener Ontario 00 N2B 2E1

Estimated percentage with defect : 31 %

Company phone : 1-844-413-8245

Vehicle Information :

Vehicle 1 : 2012-2018 All Makes All Models

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Walter Kidde Portable Equipment is recalling certain models of Plastic Handle Fire Extinguishers. Erwin Hymer Group North America, Inc., used models E10 and EH10 between January 2, 2012 to August 15, 2017 in all their Roadtrek, Hymer, Sunlight and Carado models.

Production Dates : JAN 02, 2012 - AUG 15, 2017

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : These extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the fire extinguisher does not function properly, it can increase the risk of injury or death in the event of a fire.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Walter Kidde Portable Equipment, Inc.
Address : NR
Mebane NORTH CAROLINA
Country : United States

Chronology :

Received a notice from Kidde on October 5 notifying us of the defect and to purge our inventory, In late November we spoke with our representative who provided us instructions on how to notify our customers.

Description of Remedy :

Description of Remedy Program : Consumers should contact Kidde Customer Service at their toll-free number at 1-855-271-0773 from 8:30 a.m. to 5:00 p.m. ET Monday through Friday, 9:00 a.m. to 3:00 p.m ET Saturday and Sunday. Or online at www.kidde.com and click on "Product Safety Recall" for more information on how to obtain a replacement fire extinguisher, free of charge. For additional guidance consumers can contact Erwin Hymer Group North America, Inc., customer service line at 844-496-3735.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Erwin Hymer Group North America, Inc., purged their inventory on October 5, 2017. All units manufactured after October 5, 2017 will contain the replacement extinguisher.

Recall Schedule :

Description of Recall Schedule : Letters will be sent out in order of VIN starting with the oldest models to newest. Starting on Jan 8, 2018 and ending on February 19, 2018.

Planned Dealer Notification Date : JAN 08, 2018 - FEB 19, 2018

Planned Owner Notification Date : JAN 08, 2018 - FEB 19, 2018

* NR - Not Reported