

Part 573 Safety Recall Report

18E-097

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : FEB 07, 2019

NHTSA Recall No. : 18E-097

Manufacturer Recall No. : UB5



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 13

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Mopar

Model : Floor mat

Part No. : 6ML07TRMAA

Size : 17.5" x 25"

Function : Floor Mat

Descriptive Information : Some driver floor mats manufactured and sold as aftermarket equipment for use in 2018 model year Jeep Grand Cherokee Street and Racing Technology ("SRT") and Trackhawk vehicles ("Market Vehicles") may exhibit an unacceptable amount of clearance between the mat and the accelerator pedal, when installed in a vehicle. The scope was determined through aftermarket part sales information. The recalled driver floor mats have a profile exhibiting an unacceptable amount of clearance between the mat and the accelerator pedal when installed in a vehicle. Similar driver floor mats not included in this recall exhibit an acceptable amount of clearance between the mat and the pedal.

There were 6 pieces of this part number sold.

Production Dates : MAY 22, 2017 - JUN 01, 2018

Brand / Trade 2 : Mopar

Model : Floor Mat

Part No. : 6GA92TRMAA

Size : 17.5" x 25"

Function : Floor Mat

Descriptive Information : Some driver floor mats manufactured and sold as aftermarket equipment for use in 2018 model year Jeep Grand Cherokee Street and Racing Technology ("SRT") and Trackhawk vehicles ("Market Vehicles") may exhibit an unacceptable amount of clearance between the mat and the accelerator pedal, when installed

in a vehicle. The scope was determined through aftermarket part sales information. The recalled driver floor mats have a profile exhibiting an unacceptable amount of clearance between the mat and the accelerator pedal when installed in a vehicle. Similar driver floor mats not included in this recall exhibit an acceptable amount of clearance between the mat and the pedal.

There were 7 pieces of this part number sold.

Production Dates : MAY 22, 2017 - JUN 01, 2018

Description of Defect :

Description of the Defect : Some driver floor mats manufactured and sold as aftermarket equipment for use in Market Vehicles may exhibit an unacceptable amount of clearance between the mat and the accelerator pedal, when installed in a Market Vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A driver floor mat without an acceptable amount of clearance to the accelerator pedal may prevent the accelerator pedal from returning towards an idle state when the driver removes pressure on the pedal, causing more engine power to be requested than intended. Unintended engine power can cause a vehicle crash without prior warning. If these floor mats are installed in the vehicles they were sold for, 2018 Jeep Grand Cherokee SRT or Trackhawk vehicles, this condition may be mitigated with the brake-throttle override function: if the accelerator pedal is held in a fixed position for a certain amount of time, and then the brakes are applied, the engine will disregard the continued accelerator pedal request and the engine will return to idle, despite the position of the accelerator pedal.

Description of the Cause : NR

Identification of Any Warning
that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Visscher-Caravelle

Address : Sisalstraat 85
8281 JK Genemuiden FOREIGN STATES

Country : Netherlands

Chronology :

- On September 11, 2018, FCA US LLC (“FCA US”) found a VOQ on the NHTSA website from a customer alleging that the accelerator pedal in his 2018 Jeep Grand Cherokee Trackhawk vehicle became stuck under the floor mat on multiple occasions. The VOQ is dated August 24, 2018.
- On September 13, 2018, the FCA US Vehicle Safety and Regulatory Compliance (“VSRC”) organization opened an investigation as a result of the VOQ.
- Between September 13, 2018 and October 3, 2018, FCA US VSRC confirmed that the driver floor mats described in this document could exhibit an unacceptable amount of clearance between the mat and the accelerator pedal when installed in the Market Vehicles, and might interfere with and potentially entrap the accelerator pedal.
- As of October 10, 2018, FCA US identified approximately 1 CAIR, 1 VOQ and 1 field report related to this issue.
- As of October 10, 2018, total warranty is 1 at 0.19c/1000.
- As of October 10, 2018, FCA US is unaware of any accidents or injuries potentially related to this issue.
- On October 22, 2018, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary equipment safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Equipment Safety Recall, to replace any floor mats sold aftermarket of the defective design with new ones of a different design.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Floor Mat Kit
Part Description: Floor Mat Kit
Part Number: 6ML07TRMAA, 6GA92TRMAA
Comment: These floor mats are sold as kits under these part numbers, but only the driver’s side floor mat is the subject of this document. The TRM in the part number will be replaced by the color code for each part. The remedy components provide an acceptable amount of clearance to the pedal.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **10/29/2018: FCA US will notify dealers and begin notifying owners on or about 12/18/2018.

Planned Dealer Notification Date : DEC 18, 2018 - DEC 18, 2018

Planned Owner Notification Date : DEC 18, 2018 - DEC 18, 2018

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported