OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18E-093

Manufacturer Name: Ioxus Corporation

Submission Date: SEP 25, 2018
NHTSA Recall No.: 18E-093

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Ioxus Corporation

Address: 18 Stadium Circle

Oneonta NY 13820

Company phone: 441-3500

Population:

Number of potentially involved : 4,255 Estimated percentage with defect : 100 %

Equipment Information:

Brand / Trade 1: uSTART

Model: UST12V1100G31-ISA Part No.: UST12V1100G31-ISA

Size: NR

Function: Energy Storage

Descriptive Information: 4255

Production Dates: APR 03, 2017 - NOV 17, 2017

Description of Defect:

Description of the Defect: The energy storage module's overlay seal can delaminate due to high physical

strain or high temperature and moisture combination over time, comprimising

the IP67 rating

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Comprimising the IP67 rating can allow rain water inside the module,

potentially shorting the electronics and depending upon where the short

occurrs a thermal event is possible

Description of the Cause: NR

Identification of Any Warning NR

that can Occur:

Supplier Identification:

Component Manufacturer

Name : Ioxus Corporation Address : 18 Stadium Circle

Oneonta 13820

Country: NR

Chronology:

Daimler Trucks North America had issued a recall of this product, submission date Feb 16, 2018, (NHTSA Recall No. 18V-116) sighting their installation bracket could cause damage potentially resulting in a safety issue. Ioxus was informed on Sept 17, 2018 that an additional thermal event had occurred on a non-Daimler truck and consequently the decision was made to recall all of these energy storage modules.

Description of Remedy:

Description of Remedy Program: The energy storage module was redesigned to include potting of the

electronics boards to completely prevent corrosion along with a new overlay that is extremely durable to physical stress, temperature and

moisture.

How Remedy Component Differs Part No. is Ust12v2100G31-kua

from Recalled Component:

Identify How/When Recall Condition The new design was implemented into production on Nov 20, 2018

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: NR

Planned Dealer Notification Date : $\,NR\,$ - $\,NR\,$

Planned Owner Notification Date: NR - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

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Name: NR

Address: NR

NR

Country: NR

Company Phone: NR

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573