

Part 573 Safety Recall Report

18E-046

Manufacturer Name : Turn5, Inc.

Submission Date : JUN 26, 2018

NHTSA Recall No. : 18E-046

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Turn5, Inc.

Address : 600 Cedar Hollow Rd
Paoli PA 19301

Company phone : 251-1672

Population :

Number of potentially involved : 598

Estimated percentage with defect : NR

Equipment Information :

Brand / Trade 1 : Mammoth

Model : General Matte Black Wheel

Part No. : J104367

Size : 17x9

Function : Wheel (Rim)

Descriptive Information : This recall pertains to 598 Mammoth General Matte Black Wheels, Size 17x9 (Part No. J104367) manufactured from November 30, 2016 to February 27, 2018. The recall population (598 wheels) was determined by identifying all such wheels sold to date.

Production Dates : NOV 30, 2016 - FEB 27, 2018

Description of Defect :

Description of the Defect : Cracks may develop on wheel surface between center mounting pad and outer bead when the wheel is subjected to high load.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The development of cracks in the wheel could lead to wheel failure and/or loss of vehicle control increasing the risk of a crash.

Description of the Cause : Mammoth is still investigating the cause and will provide additional information once it becomes available.

Identification of Any Warning that can Occur : Prior to wheel failure, cracks may be visible and/or the driver may hear a clicking sound while driving or turning at low speeds.

Supplier Identification :

Component Manufacturer

Name :	Kinghwa Toptrue Wheel Co., Ltd.
Address :	No. 130 Daquan Road Tuanchengshan Community, Xialu District Huangshi City, Hubei Province FOREIGN STATES 435000
Country :	China

Chronology :

In May 2018, Mammoth was notified by a customer that his wheel failed. Although the wheel model at issue had passed initial testing before being offered for sale, Mammoth immediately quarantined all wheels of that model in its inventory and sent sample wheels for testing by an accredited, independent test laboratory that has conducted compliance testing under contract with the Office of Vehicle Safety Compliance. Of the three sample wheels tested to the SAE J328 standard, two developed circumferential cracks at or near the stud holes and were deemed non-compliant with SAE J328. The third sample passed SAE J328 testing and was deemed compliant. Following receipt of the test results, Mammoth decided to voluntarily recall all Mammoth General Matte Black Wheels, Model No. J104367, size 17x9 sold to date and began working with the manufacturer of the affected wheels to determine the cause of the wheel cracks. Production and sale of the affected wheels has been halted and Mammoth is continuing its investigation.

Description of Remedy :

Description of Remedy Program :	Mammoth will provide each purchaser of affected wheels with a credit equal to the purchase price of the affected wheels. Purchasers of the affected wheels may select replacement wheels that are a different model and apply their credit towards the price of the replacement wheels. At preset, the affected wheel model is not available. If purchasers do not wish to replace the affected wheels with any other wheel model offered for sale, they may request a refund of the price paid for the affected wheels. Further, Mammoth will pay for the cost to mount and balance the replacement wheels.
How Remedy Component Differs from Recalled Component :	The recalled component is the Mammoth General Matte Black Wheel, Model No. J104367, size 17x9. As a remedy, Mammoth is offering is a credit toward the purchase of replacement wheels of a different model, or a refund. The affected wheel model is not available. Thus, purchasers of affected wheels may apply their credit toward the selection of replacement wheels that are wholly different products with distinct product names, models, and designs.
Identify How/When Recall Condition was Corrected in Production :	Mammoth is still investigating and will provide additional information once it becomes available. At present, the affected wheel model is not available for purchase.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported