



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2019

Mr. John Frooshani
Vehicle Regulatory Manager
Subaru of America, Inc.
One Subaru Drive
Camden, NJ 08103

NEF-150JK
18V-935

Subject: Camera Image may not Display/FMVSS 111

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/BRZ/2018
SUBARU/LEGACY/2018
SUBARU/OUTBACK/2018

Mfr's Report Date: December 31, 2018

NHTSA Campaign Number: 18V-935

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number of Units Affected: 71,190

Problem Description:

Subaru of America, Inc. (Subaru) is recalling certain 2018 Legacy, Outback, and BRZ vehicles. In the affected vehicles, a software issue may cause the audio display system to not initialize, resulting in the camera display remaining blank. If this occurs, the rearview image will not display while backing up the vehicle. As a result, the vehicles fail to comply with requirements of Federal Motor Vehicle Safety (FMVSS) number 111, "Rearview Mirrors."

Consequence:

Failure to display the rearview image while backing up increases the risk of crash.

Remedy:

Subaru has notified owners, and dealers will reprogram the audio system display software, free of charge. The recall began on February 5, 2019. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WTZ-85.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement