



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 22, 2019

Mr. Tim Lafon  
Vice President Regulatory Affairs  
Prevost Cars, Inc.  
7900 National Service Rd  
Greensboro, NC 27357

NEF-150MR  
18V-928

**Subject:** Draglink Turnbuckle May Fracture

Dear Mr. Lafon:

This letter serves to acknowledge Prevost Cars, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PREVOST/X3-45/2007-2014  
PREVOST/XL-45/2000  
PREVOST/XLII-45/2000-2006

**Mfr's Report Date:** December 21, 2018

**NHTSA Campaign Number:** 18V-928

**Components:**

STEERING:LINKAGES:LINK:DRAG:CONNECTION

**Potential Number of Units Affected:** 676

**Problem Description:**

Prevost Cars, Inc (Prevost) is recalling certain 2000 XL-45 buses, 2000-2006 XL2-45 buses and 2007-2014 X3-45 buses. The draglink tube turnbuckle may fracture causing a loss of steering.

**Consequence:**

A complete loss of steering would increase the risk of a crash.

**Remedy:**

Prevost has notified owners, and dealers will replace the draglink, free of charge. Prevost issued an interim notification to owners on February 13, 2019. Owners will be mailed a second letter when the remedy is available. Owners may contact Prevost customer service at 1-866-870-2046. Prevost's number for this recall is SR19-04.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement