



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 19, 2019

Mr. Jake Calvo
IT / ISO Manager / TREAD Liason
Eldorado National- California, Inc.
9670 Galena Street
Riverside, CA 92509

NEF-150MR
18V-926

Subject: Seat Back may not Stay Upright/FMVSS 207, 210

Dear Mr. Calvo:

This letter serves to acknowledge Eldorado National- California, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELDORADO/ARRIVO/2017-2018
ELDORADO/E-Z RIDER MAX BRT/2017-2018
ELDORADO/PASSPORT/2017-2018

Mfr's Report Date: December 18, 2018

NHTSA Campaign Number: 18V-926

Components:

SEATS

Potential Number of Units Affected: 5

Problem Description:

Eldorado National-California, Inc is recalling certain 2017-2018 Arrivo, EZR Max BRT and Passport buses. When the back seat cushion is rotated from the stowed position to the upright position, the seat cushion may not remain locked into place when under load, such as in a crash or a sudden stop. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems," and number 210, "Seat Belt Assembly Anchorages."

Consequence:

In the event of a crash, if the seat back moves, the seat occupant has an increased risk of injury.

Remedy:

Eldorado National California has notified owners, and dealers will inspect and repair the affected seats, free of charge. The recall began on January 31, 2019. Owners may contact Eldorado National-California Customer Service at 1-909-591-9557 or Freedman Seating Company at 1-800-443-4540.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement