



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2019

Mr. John Turley
Honda (American Honda Motor Co.)
1919 Torrance Blvd
Torrance, CA 90501

NEF-150SS
18V-921

Subject: Vehicle May Lose Power

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/CLARITY FUEL CELL/2017-2018

Mfr's Report Date: December 20, 2018

NHTSA Campaign Number: 18V-921

Components:

ELECTRICAL SYSTEM: SOFTWARE
HYBRID PROPULSION SYSTEM

Potential Number of Units Affected: 1,082

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2017-2018 Clarity Fuel Cell vehicles previously repaired under recall 18V-068. The previous software remedy may have been incomplete. As a result, the fuel cell control unit (FC-ECU) may misinterpret a small cell voltage drop, causing the vehicle to have a partial or complete loss of power.

Consequence:

A loss of power can increase the risk of a crash.

Remedy:

Honda has notified owners, and dealers will update the FC-ECU software, free of charge. The recall began February 14, 2019. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is A3O.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Honda instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement