



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2019

Ms. Jennifer Shute
Sr Mgr Safety Recall Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326

NEF-150SS
18V-917

Subject: Instrument Cluster May Fail

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/CHEROKEE/2019

Mfr's Report Date: December 20, 2018

NHTSA Campaign Number: 18V-917

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

Potential Number of Units Affected: 52

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2019 Jeep Cherokee vehicles. The instrument cluster may fail resulting in a lack of activation of warning chimes, messages, and gauges.

Consequence:

Without the activation of warning chimes, messages, and gauges to provide vehicle information to the driver, there would be an increased risk of a crash.

Remedy:

Chrysler has notified owners, and dealers will inspect and, as necessary, replace the instrument cluster, free of charge. The recall began February 7, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is UC4.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement