

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 11, 2019

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027

Subject: Rear Door may Open when Window is Lowered

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS

18V-915

#### Makes/Models/Model Years:

NISSAN/ALTIMA/2015-2017

Mfr's Report Date: December 19, 2018

NHTSA Campaign Number: 18V-915

# **Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

**Potential Number of Units Affected:** 341,003

### **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2015-2017 Altima vehicles, previously remedied under recall number 17V-040. The door latch-lock cable may not have been routed properly in the rear door when the remedy was applied. As a result, the cable may interfere with the window regulator causing the rear passenger door to unlatch and inadvertently open without warning when the window is lowered.

## **Consequence:**

If the rear passenger door opens while the vehicle is moving, the rear passengers have an increased risk of injury.

### Remedy:

Nissan will notify owners, and dealers will secure the latch-lock cables in the correct position using the new remedy procedure, free of charge. The recall is expected to begin in February 2019. Owners may contact Nissan customer service at 1-800-647-7669.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Nissan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

aslow Adds

Office of Defects Investigations

Enforcement

