

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 20, 2019

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC. 13470 International Parkway Jacksonville, FL 32218 NEF-150JK 18V-912

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Sunroof Bonding may Allow Water to Leak in

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/GLA250/2018-2019

Mfr's Report Date: December 19, 2018

NHTSA Campaign Number: 18V-912

Components:

AIR BAGS:SIDE/WINDOW VISIBILITY:SUN ROOF ASSEMBLY

Potential Number of Units Affected: 13

Problem Description:

Mercedes-Benz USA, LLC (Mercedes) is recalling certain 2018-2019 GLA250 and GLA250 4MATIC vehicles. The sunroof bonding may allow water to leak into the vehicle.

Consequence:

Water leaking into the vehicle from around the sunroof may affect the electrical contacts of the window air bag, potentially causing the window air bag to not deploy as intended, increasing the risk of injury in the event of a crash.

Remedy:

Mercedes has notified owners, and dealers will inspect the bonding of the panorama sliding sunroof and the electrical contacts of the window air bag on the affected vehicles, replacing the components as necessary, free of charge. An interim letter was mailed February 13, 2019, to notify owners of the issue. A second letter will be sent once the repair is available. Owners may contact Mercedes customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

Whom Hold

Office of Defects Investigations

Enforcement

