



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 4, 2019

Mr. Nathan Knight
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-150JK
18V-898

Subject: Intermittent Loss of Power Steering Assist

Dear Mr. Knight:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/PANAMERA/2017-2018

Mfr's Report Date: December 19, 2018

NHTSA Campaign Number: 18V-898

Components:

STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 17,667

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2017-2018 Porsche Panamera, Panamera 4, Panamera 4S, Panamera Turbo, Panamera 4S Executive, Panamera Turbo Executive, 2018 Panamera 4 Executive, Panamera 4 E-Hybrid, Panamera Turbo S E-Hybrid, Panamera 4 E-Hybrid Executive, Panamera S E-Hybrid Executive, Panamera 4 Sport Turismo, Panamera 4S Sport Turismo, Panamera 4 E-Hybrid Sport Turismo, Panamera Turbo Sport Turismo, and Panamera Turbo S Sport Turismo vehicles. A software failure may result in an intermittent loss of electric power steering assist.

Consequence:

An intermittent loss of power steering assist can increase the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will reprogram the power steering control unit, free of charge. The recall is expected to begin February 17, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AJ13.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Porsche's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

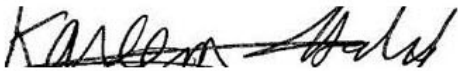
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement