

February 6, 2019

Mr. Gregory Vismara Vice President Engineering Gillig LLC 25800 Clawiter Road Hayward, CA 94545

Subject: Blocked Emergency Exit May Hinder Passenger Exit

Dear Mr. Vismara:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: GILLIG/LOW FLOOR/2016-2017

Mfr's Report Date: December 12, 2018

NHTSA Campaign Number: 18V-886

**Components:** STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 30

## **Problem Description:**

Gillig, LLC (Gillig) is recalling certain 2016-2017 Gillig Low Floor transit buses. As built, one of the emergency exit windows may not be able to be easily used in the event of an emergency. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

## **Consequence:**

An obstructed emergency exit can hinder passengers from vacating the bus in the event of an emergency, increasing the risk of injury.

## **Remedy:**

Gillig will notify owners, and dealers will move one of the emergency exit windows to an unobstructed location, free of charge. The recall is expected to begin in February 2019. Owners may contact Gillig's customer service at 1-510-264-5073 or 1-800-735-1500.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-886

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Gillig's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

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Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

